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TRAFFORD COUNCIL

AGENDA PAPERS FOR LICENSING SUB-COMMITTEE MEETING

Date: Wednesday, 29 November 2023

Time: 10.00 am

Place: Committee Rooms 2 & 3 Trafford Town Hall, Talbot Road, Stretford,
Manchester, M32 0TH

To view the meeting please paste the following into your browser's address bar:
<https://www.youtube.com/channel/UCjwblOW5x0NSe38sgFU8bKq>

| AGENDA | PART I | Pages |
|---|--------|---------|
| 1. ATTENDANCES | | |
| To note attendances, including Officers and any apologies for absence. | | |
| 2. APPLICATION FOR REVIEW OF AN EXISTING PREMISES LICENCE - GARRICKS HEAD, MOORSIDE ROAD, FLIXTON, M41 5SH | | |
| To consider a report of the Head of Regulatory Services. | | |
| | | 1 - 164 |
| 3. URGENT BUSINESS (IF ANY) | | |
| Any other item or items which by reason of special circumstances (to be specified) the Chairman of the meeting is of the opinion should be considered at this meeting as a matter of urgency. | | |

SARA TODD
Chief Executive

Membership of the Committee

Councillors B. Brotherton, J. Holden and D. Jarman

Licensing Sub-Committee - Wednesday, 29 November 2023

Further Information

For help, advice and information about this meeting please contact:

Miss Natalie Owen, Governance Officer

Email: natalie.owen@trafford.gov.uk

This agenda was issued on **Tuesday, 21 November 2023** by the Legal and Democratic Services Section, Trafford Council, Trafford Town Hall, Talbot Road, Stretford M32 0TH.

TRAFFORD COUNCIL

Report to: Licensing Sub-Committee
Date: 29th November 2023
Report for: Decision
Report of: Head of Regulatory Services

Report Title

**APPLICATION FOR REVIEW OF AN EXISTING PREMISES LICENCE –
GARRICKS HEAD, MOORSIDE ROAD, FLIXTON, M41 5SH.**

Summary

The Licensing Authority has received an application from Elizabeth Pritchard, Trading Standards Officer, Trafford Council requesting a review of the Premises licence held by Punch Taverns Limited in respect of the Licensing objective:

- The protection of children from harm

Recommendation(s)

The Sub-committee must, having regard to the application and any relevant representations, take such of the steps mentioned in Section 52(4) of the Licensing Act 2003 (if any) as it considers necessary for the promotion of the licensing objectives.

The steps stated in Section 52(4) are:

- to modify the conditions of the licence;
- to exclude a licensable activity from the scope of the licence;
- to remove the designated premises supervisor;
- to suspend the licence for a period not exceeding three months;
- to revoke the licence;

and for this purpose the conditions of the licence are modified if any of them is altered or omitted or any new condition is added.

The Sub-Committee has the power in relation to steps (a) and (b) to provide that the modification and exclusion only has effect for a limited period not exceeding three months.

The Sub-Committee also have the option to take no further action or issue an informal

warning to the licence holder and/or recommend improvement within a particular period of time.

Contact person for access to background papers and further information:

Name: Jade Pickup
Contact: licensing@trafford.gov.uk

1. BACKGROUND

- 1.1 At any stage, following the grant of a premises licence, a responsible authority, such as the Licensing Authority, police or the fire authority, or an interested party, such as a resident, may ask the licensing authority to review the licence because of a matter arising at the premises in connection with any of the four licensing objectives.
- 1.2 In every case, the representation must relate to the particular premises for which a premises licence is in existence and must be relevant to the promotion of the licensing objectives.
- 1.3 The licensing objectives are:
 - The prevention of crime and disorder
 - The prevention of public nuisance
 - Public safety
 - The protection of children from harm

2. APPLICATION

- 2.1 On the 5th October 2023 the Licensing Authority received an application from Elizabeth Pritchard, Trading Standards, Trafford Council for a review of the Premises Licence PL000165 on the grounds of protecting children from harm. The licence is held by Punch Taverns Limited for premises known as Garricks Head, Moorside Road, Flixton, M41 5SH. A copy of the application and current licence is attached at **Appendix A** and **Appendix B** respectively. A copy of Elizabeth Pritchards statement is attached at **Appendix C**; a copy of the evidence bundle is attached at **Appendix D**; and proposed licence conditions are attached at **Appendix E**.

3. LICENCE HISTORY

- 3.1 The original premises licence was granted to Spirit Pub Company (Services) Limited on 29th November 2005.
- 3.2 On 15th June 2007 the licence was transferred to Punch Taverns Plc.
- 3.3 On 11th September 2017 the licence holder changed their name to Punch Taverns Limited.
- 3.4 Since the licence was granted on 29th November 2005 the Licensing Authority received 8 requests to change the DPS. The reason is unknown.

- 3.5 The current DPS, Dawn Slater, was appointed as DPS on 21st February 2020.
- 3.6 Since the licence was transferred to Punch Taverns the Licensing Authority have received 26 complaints in relation noise nuisance and public disorder. Attached as **Appendix F**.

4. REPRESENTATIONS

- 4.1 The Licensing Authority have confirmed that, in accordance with the regulations, a copy of the review application was given to the premises licence holder and responsible authorities on the 5th October 2023. Following receipt of the application the Authority posted notice of the application outside the premises; on the Council's website; and at the Council's Offices for 28 consecutive days inviting comments about the review application.
- 4.2 During the consultation period a representation was received by John Lloyd, Greater Manchester Police which supports the conditions proposed by Trading Standards. Attached as **Appendix G**.
- 4.3 Representations were also received from members of the public, Attached as **Appendix H**.
- 4.4 Since the application was received 17 letters of support have been received, attached as **Appendix I**.
- 4.5 At the time of writing no overall agreement has been reached on proposed premises licence conditions between the applicant, responsible authorities and the premises licence holder.

5. KEY ISSUES

- 5.1 The grounds for review and any representations must relate to one or more of the licensing objectives and must be relevant. Representations from interested parties may not be frivolous, vexatious or a repetition.
- 5.2 The Council will consider requests for a review of an existing premises licence if representations are made from the following:
- A Responsible Authority such as the Police and Fire Authority; or
 - Any other person
- 5.3 The Council will expect anybody requesting a review to produce evidence to support allegations that one or more of the licensing objectives are not being met.
- 5.4 The Sub-Committee should consider the relevance of the ground or grounds for review and any representations.
- 5.5 The Sub-Committee should consider whether or not any appropriate pre-review warnings have been given and/or any mediation taken place.

6. RECOMMENDATION

6.1 The Sub-Committee must, having regard to the application and any relevant representations, take such of the steps mentioned in Section 52(4) of the Licensing Act (if any) as it considers necessary for the promotion of the licensing objectives.

6.2 The steps stated in Section 52(4) are:

- (a) to modify the conditions of the licence;
- (b) exclude a licensable activity from the scope of the licence;
- (c) remove the designated premises supervisor;
- (d) suspend the licence for a period not exceeding three months;
- (e) revoke the licence; and

for this purpose the conditions of the licence are modified if any of them is altered or omitted or any new condition is added.

6.3 The Sub-Committee has the power in relation to steps (a) and (b) to provide that the modification and exclusion only has effect for a limited period not exceeding three months.

6.4 The Sub-Committee also have the option to leave the licence in its existing state and/or issue an informal warning to the licence holder and/or recommend improvement within a particular period of time.

ATTACHED

| | |
|------------|--|
| Appendix A | Application for Review |
| Appendix B | Current Premises Licence |
| Appendix C | Statement of Elizabeth Pritchard Trading Standards Officer |
| Appendix D | Exhibit Bundle |
| Appendix E | Recommendations |
| Appendix F | History of Complaints |
| Appendix G | Representation from John Lloyd, GMP |
| Appendix H | Other Representations |
| Appendix I | Representations in Support |



**Application for the review of a premises licence or club premises certificate under the
Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure
that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.
You may wish to keep a copy of the completed form for your records.

I Elizabeth Pritchard

(Insert name of applicant) – This will be yourself whoever is submitting the review

**apply for the review of a premises licence under section 51 / apply for the review of a club
premises certificate under section 87 of the Licensing Act 2003 for the premises described in
Part 1 below (delete as applicable)**

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description

Garricks Head,
Moorside Road,
Flixton,
Manchester,

Post town

Post code (if known)

M41 5SH

Name of premises licence holder or club holding club premises certificate (if known)

Punch Taverns Limited
Jubilee House, Second Avenue, Burton Upon Trent, Staffordshire, DE14 2WF

Number of premises licence or club premises certificate (if known)

PL000165

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible
authority (please read guidance note 1, and complete (A)
or (B) below)

2) a responsible authority (please complete (C) below) **X**

3) a member of the club to which this application relates
(please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

Please tick ✓ yes

I am 18 years old or over

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

| |
|--|
| Name and address Elizabeth Pritchard Trading Standards Officer Regulatory Services Trafford Town Hall Talbot Road Stretford M32 0TH |
| Telephone number (if any) 07760 167474 |
| E-mail address (optional) elizabeth.pritchard@trafford.gov.uk |

This application to review relates to the following licensing objective(s)

Please tick one or more boxes ✓

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) **the protection of children from harm** X

Please state the ground(s) for review (please read guidance note 2)

See statement

Please provide as much information as possible to support the application (please read guidance note 3)

See attachments with the statement

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

| Day | Month | Year |
|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

If you have made representations before relating to the premises please state what they were and when you made them

Please tick ✓


yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature 

Date 5th October 2023

Capacity Trading Standards Officer

| | |
|---|------------------|
| Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6) | |
| | |
| Post town | Post Code |
| Telephone number (if any) | |
| If you would prefer us to correspond with you using an e-mail address your e-mail address (optional) | |

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Licensing Act 2003

Premises Licence

PL000165



TRAFFORD
COUNCIL

Part 1 – Premises Details

POSTAL ADDRESS OF PREMISES OR, IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Garricks Head

Moorside Road, Flixton, Manchester, M41 5SH

WHERE THE LICENCE IS TIME LIMITED, THE DATES

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE AND THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

| | |
|----------------------|--|
| Live Music - Indoors | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|----------------------|--|

| | |
|--------------------------|--|
| Recorded Music - Indoors | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|--------------------------|--|

| | |
|----------------------------|--|
| Like music/dance - Indoors | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|----------------------------|--|

| | |
|---------------------------|--|
| Alcohol - On the premises | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|---------------------------|--|

Licensing Act 2003

Premises Licence

PL000165



TRAFFORD
COUNCIL

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE AND THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

| | |
|----------------------------|--|
| Alcohol - Off the premises | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|----------------------------|--|

| | |
|-------------------------------------|---|
| Late Night Refreshments- Indoors | Monday to Thursday - 23:00 to 23:30 Friday to Saturday - 23:00 to 00:00 Sunday Prior to Bank Holiday - 23:00 to 00:00 Maundy Thursday - 23:00 to 00:00 Christmas Eve - 23:00 to 00:00 |
|-------------------------------------|---|

THE OPENING HOURS OF THE PREMISES

Monday to Thursday - 10:00 to 00:00
Friday to Saturday - 10:00 to 00:30
Sunday - 10:00 to 23:30
Sunday Prior to Bank Holiday - 10:00 to 00:30
Maundy Thursday - 10:00 to 00:30
Christmas Eve - 10:00 to 00:30

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL, WHETHER THESE ARE ON AND/OR OFF SUPPLIES

The sale of alcohol for consumption ON & OFF the premises.

Part 2

NAME, (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE AVAILABLE) OF LICENCE HOLDER

Punch Taverns Limited
Jubilee House, Second Avenue, Burton Upon Trent,
Staffordshire, DE14 2WF

01283 501 600
PunchLicensing@TLTsolicitors.com

Licensing Act 2003

Premises Licence

PL000165



TRAFFORD
COUNCIL

REGISTERED NUMBER OF HOLDER, WHERE APPLICABLE (E.G. COMPANY NUMBER, CHARITY NUMBER)

03752645

NAME, ADDRESS AND TELEPHONE NUMBER OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Dawn Catherine Slater
[REDACTED]

PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Licence No: PA049576

Issued by : Trafford

ANNEXES

This licence shall be read in conjunction with plan reference PL000165

Annex 1 – Mandatory Conditions

MANDATORY CONDITIONS

1. No supply of alcohol may be made under the premises licence:
 - (a) At a time when there is no designated premises supervisor in respect of the premises,
or
 - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. Where the premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each such individual must be licensed by the Security Industry Authority.

ADDITIONAL MANDATORY CONDITIONS (28th May 2014)

4. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
5. For the purposes of the condition set out in paragraph 1:



(a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) “permitted price” is the price found by applying the formula

$$P = D + (D \times V)$$

Where

(i) P is the permitted price

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol

and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol

(c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence

(i) the holder of the premises licence

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

6. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

7. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

ADDITIONAL MANDATORY CONDITIONS (1st October 2014)

8. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purposes of encouraging the sale or supply of alcohol for consumption on the premises:
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise)
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability)
9. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
10. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:

- (a) a holographic mark
- or
- (b) an ultraviolet feature

11. The responsible person must ensure that:

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures
 - (i) beer or cider: ½ pint
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml; and
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available

Annex 2 – Conditions Consistent with the Operating Schedule

1. A zero tolerance towards illegal drugs will be enforced at all times.
2. If a CCTV system is installed at the premise, it will continue to operate during the additional hours of trading and notices will be displayed.
3. All instances of crime and disorder will be reported to the police and will be kept in an incident log book.
4. Free drinking water will be available at all times.
5. When children are allowed upon the premises, any entertainment offered within the premises will be suitable for young persons.
6. Children will be required to be supervised by the accompanying adult at all times. A recognised Proof of Age Policy will be enforced.

Licensing Act 2003

Premises Licence

PL000165



TRAFFORD
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Annex 3 – Conditions Attached After a Hearing of the Licensing Committee

1. For premises where entertainment takes place on a regular basis, music and associated sources (including DJ's and amplified voices) should generally not be audible inside noise sensitive properties at any time. Where entertainment takes place less frequently, such noise should generally not be audible inside noise sensitive properties between 23:00 and 07:00 hours. (Based on IOA Good Practice Guide on the Control of Noise from Pubs and Clubs)
2. The licence holder or his representative shall conduct regular assessments of the noise coming from the premises on every occasion the premises are used for regulated entertainment and shall take steps to reduce the level of noise where it is likely to cause disturbances to local residents.
3. A written record shall be made of those assessments in a log book kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action .
4. There shall be placed at all exits from the premises in a place where they can be seen and easily read by the public, (or member and their guests) notices requiring customers to leave the premises and the area quietly.

Signature of Authorised Officer

Licensing Act 2003

Premises Licence Summary

PL000165



TRAFFORD
COUNCIL

POSTAL ADDRESS OF PREMISES OR, IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Garricks Head

Moorside Road, Flixton, Manchester, M41 5SH

WHERE THE LICENCE IS TIME LIMITED, THE DATES

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE AND THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

| | |
|----------------------|--|
| Live Music - Indoors | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|----------------------|--|

| | |
|--------------------------|--|
| Recorded Music - Indoors | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|--------------------------|--|

| | |
|----------------------------|--|
| Like music/dance - Indoors | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|----------------------------|--|

| | |
|---------------------------|--|
| Alcohol - On the premises | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 Maundy Thursday - 10:00 to 00:00 Christmas Eve - 10:00 to 00:00 |
|---------------------------|--|

| | |
|----------------------------|--|
| Alcohol - Off the premises | Monday to Thursday - 10:00 to 23:30 Friday to Saturday - 10:00 to 00:00 Sunday - 10:00 to 23:00 Sunday Prior to Bank Holiday - 10:00 to 00:00 |
|----------------------------|--|

Licensing Act 2003

Premises Licence Summary

PL000165



TRAFFORD
COUNCIL

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE AND THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

Maundy Thursday - 10:00 to 00:00
Christmas Eve - 10:00 to 00:00

THE OPENING HOURS OF THE PREMISES

Monday to Thursday - 10:00 to 00:00
Friday to Saturday - 10:00 to 00:30
Sunday - 10:00 to 23:30
Sunday Prior to Bank Holiday - 10:00 to 00:30
Maundy Thursday - 10:00 to 00:30
Christmas Eve - 10:00 to 00:30

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL, WHETHER THESE ARE ON AND/OR OFF SUPPLIES

The sale of alcohol for consumption ON & OFF the premises.

NAME, (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE AVAILABLE) OF LICENCE HOLDER

Punch Taverns Limited
Jubilee House, Second Avenue, Burton Upon Trent,
Staffordshire, DE14 2WF

01283 501 600
PunchLicensing@TLTsolicitors.com

REGISTERED NUMBER OF HOLDER, WHERE APPLICABLE (E.G. COMPANY NUMBER, CHARITY NUMBER)

03752645

NAME OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Dawn Catherine Slater

PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Licence No: PA049576

Issued by : Trafford

Licensing Act 2003

Premises Licence Summary

PL000165



STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED

Children will be required to be supervised by the accompanying adult at all times. A recognised Proof of Age Policy will be enforced.



Signature of Authorised Officer

STATEMENT OF ELIZABETH PRITCHARD

1. I am Elizabeth Pritchard and I am contracted by Trafford Council as Trading Standards Officer. I may be communicated with at Regulatory Services, Town Hall, Talbot Road Stretford M32 0TH. As part of my employment I am authorised by Trafford Council to enforce the provisions of the Licensing Act 2003.
2. Trafford Council's Trading Standards Service arranged to carry out a survey on 19th August 2022 to investigate complaints and intelligence alleging the sale of alcohol from licensed premises in the Borough to individuals aged under 18.

One of the premises identified was the Garricks Head public house on Moorside Road, Urmston, M41 5SH as a check of the Council's records showed three complaints had been made alleging the sale of alcohol from the premises to individuals under the age of 18. I exhibit a copy of the complaints as exhibit EP/3.

On the 16th August 2022 authorisation was granted for directed surveillance under the Regulation of Investigatory Powers Act 2000 (RIPA) to premises outlined in the application. I exhibit a copy of the authorisation as EP/4.

On the 18th August 2022 approval was sought and given by a Justice of the Peace at Manchester Magistrates' Court. I exhibit a copy of the approval as EP/5.

On 19th August 2022 I collected Volunteer A and B and took them to Trafford Town Hall where we met Regulatory Services Manager (Trading Standards and Licensing) Clare Whittle, Trading Standards Team Leader John Owen, Licensing Officer PC John Lloyd and PC Felt. I witnessed John Owen take photographs of the two female volunteers next to a height chart. We then left the Town Hall and made our way to each of the premises listed on the RIPA directed surveillance authorisation.

At approximately 8.15pm I entered the Garricks Head public house on Moorside Road, Urmston accompanied by PC Felt and made our way to the bar. We ordered two drinks from a male I now know to be Joshua Barker then sat down at a table where we had sight of the bar. I then sent a text message to John Owen saying it was safe for the volunteers to come into the premises. Shortly after this the volunteers entered the premises, approached the bar and ordered from the same male 2 bottles of Kopparburg. The male gave them two bottles of Rekorderlig as they do not sell Kopparburg. They paid for the drinks then came to our table, placed the drinks down and left the premises. I then left the premises with PC Felt and made sure they were safe with the other officers who were waiting outside.

I then returned to the premises with Clare Whittle, Police licensing Officer John Lloyd and PC Abi Felt and spoke to the seller Joshua Barker and the DPS of the premises Dawn Slater and completed an 'Information obtained following a test purchase' form. I exhibit a copy of this form as EP/6. I advised them both that we would be in contact to arrange an interview in accordance with the provisions of PACE.

On the 4th October 2022 I sent an interview letter under caution to the Company Director of Punch Taverns Limited and on the 4th November 2022 I received an email response to the questions. I exhibit a copy of this response as EP/7. On the 18th October I sent an interview letter under caution to Joshua Barker and on the 4th November I received a written response to the questions. I exhibit a copy of this response as EP/8.

On the 8th November 2022 and 28th November 2022 I sent an interview letter under caution to Dawn Slater, Designated Premises Supervisor of the Garricks Head Public House. I exhibit copies of the letters as EP/9. As of this date no response has been received to these letters.

On 22nd December 2022 Trafford Council's Trading Standards Service arranged to carry out a further survey to investigate complaints and intelligence

alleging the sale of alcohol from licensed premises in the Borough to individuals aged under 18 including a revisit to the Garrick's Head Public House due to the previous sale. These visits would be made by different volunteers to those from 19th August 2022.

On the 20th December 2022 authorisation was granted for directed surveillance under the Regulation of Investigatory Powers Act 2000 (RIPA) to premises outlined in the application. I exhibit a copy of the authorisation as EP/10.

On the 21st December 2022 approval was sought and given by a Justice of the Peace at Manchester Magistrates' Court. I exhibit a copy of the approval as EP/11.

On 22nd December 2022 I met Volunteers A and B and their parent and guardian at Trafford Town Hall and completed the relevant paperwork. In my capacity as an authorised officer for the purposes of the Licensing Act 2003 and being empowered under Section 154(2) of the Licensing Act 2003 to authorise child test purchasers to make test purchases under the provisions of Section 146 of the Act to determine if the relevant provisions of that section are being complied with on I authorised Volunteer A to make a test purchase of alcohol from the Garricks Head, Moorside Road, Urmston, M41 5SH.

At the Town Hall I also met Melissa Shine Senior Fair Trading Officer, James Boles Enforcement Support officer, Greater Manchester Police Licensing Officer PC John Lloyd and GMP Officer Leanne Kennedy. I witnessed Melissa Shine take photographs of the two female volunteers next to a height chart. We then left the Town Hall and made our way to each of the premises listed on the RIPA directed surveillance authorisation.

At approximately 9.50pm I observed Melissa Shine and Leanne Kennedy enter the Garricks Head public house on Moorside Road, Urmston. Shortly after I observed the two volunteers enter the same premises. The volunteers then left the premises followed by the two officers who informed me that the volunteers had purchased a bottle of Corona and a bottle of WKD from a young male serving behind the bar.

I then returned to the premises with Police Licensing Officer John Lloyd and spoke to the seller who I identified as Joshua Barker and the DPS of the premises Dawn Slater. I made a note of the contact details for Joshua Barker in my notebook and advised them both that we would be in contact to arrange an interview in accordance with the provisions of PACE.

On the 24th January 2023 I sent an interview letter under caution to the Company Director of Punch Taverns Limited and on the 31st January 2023 I received an email response to the questions. I exhibit a copy of this response as EP/12.

On the 24th January 2023 and 20th April 2023 I sent an interview letter under caution to Joshua Barker. I exhibit copies of the letters as EP/13.

On the 24th January 2023 and 20th April 2023 I sent an interview letter under caution to Dawn Slater, Designated Premises Supervisor of the Garricks Head Public House. I exhibit copies of the letters as EP/14. As of this date no response has been received to these letters.

I have reviewed the premises licence in respect of this venue PL000165. This venue is licenced for live music indoors, recorded music indoors, live Music/Dance Indoors, alcohol sales on the premises and alcohol sales off the premises. It also has a late night refreshments licence. The Premises Licence Holder is Punch Taverns Limited, Jubilee House, Second Avenue, Burton Upon Trent, Staffordshire, DE14 2WF and the Designated Premises Supervisor is Dawn Catherine Slater, Garricks, Moorside Road, Flixton, M41 5SH.

I have reviewed the documentation which has been provided and I believe the premises are not being operated in a manner which is consistent with promoting the licensing objectives for the following reasons:

Prevention of Children from harm:

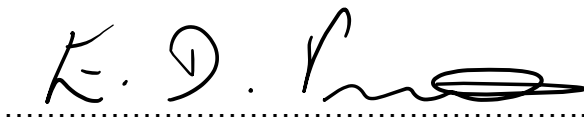
Two sales of alcohol to children under the age of 18 were made when the premises were visited by Trading Standards using our volunteers. We visited The Garrick as a result of complaints received by the service alleging the sale of alcohol to minors. The premises is clearly not challenging young people or carrying out age verification checks.

I am authorised and do make an application for a review of the premises licences referred to herein.

Statement of Truth

3. I believe that the facts stated in this statement are true. I understand that proceedings for contempt of court may be brought against anyone who makes, or causes to be made, a false statement in a document verified by a statement of truth without an honest belief in its truth.

28th September 2023

A handwritten signature in black ink, appearing to read 'E. D. Pritchard', written over a horizontal dotted line.

Elizabeth Pritchard

This page is intentionally left blank

Complaint reference number: 103161
LA reference number : ZMCC17339536T

FULL DETAILS OF COMPLAINANT

[REDACTED]

[REDACTED]

POSTCODE: [REDACTED]

TELNO: [REDACTED]

E-MAIL: [REDACTED]

HOW RECEIVED: CDR - CD Referral (TS only)

NAME OF PERSON COMPLAINED AGAINST

PREMISES REF: ULA***MOOR/1
LA REF: OPR-164

TRADER: Garricks Head
TRADER:

ADDRESS COMPLAINED AGAINST

Moorside Road
Flixton
Urmston

M41 5SH

AREA: Codes commencing with **
WARD:

DETAILS OF COMPLAINT

Pub - Underage Sales

COMPLAINT CATEGORY: 100 - Trafford Complaint (TS)
GOODS/SERVICES: BA06 - Alcoholic drinks
CA COMPLAINT TYPE: 13A - Underage Sales
PURCHASE MEDIUM: 021 - Trader Premises
COUNTRY OF TRADE: GB - UNITED KINGDOM
UNIT: TSE - Enforcement
INVESTIGATING OFFICER: JSO - Mr J Owen
RECEIVING OFFICER: JSO - Mr J Owen

DATES

DATE RECEIVED: 23/06/2022
DATE OF FIRST RESPONSE: 24/06/2022
DATE CLOSED: 24/06/2022
TARGET RESPONSE DATE: 30/06/2022

RESULT AND FURTHER ACTION

ACTION TYPE: T50 - CD Referral - Info noted, no contact with C
Visit record number / is related to this complaint

Case Classification: Referral - Potential Criminal Case - No TS
commitment to contact customer

Pub - Underage Sales

Contact: 2022-06-18T17:04:02 Adviser ID: ZMCCSPO

hi id like to report the garricks head for the possession of class A drugs on the premises , staff consuming them & the landladys fully aware. id also like to add underage drinking too

Contact: 2022-06-18T17:04:02 Adviser ID: ZMCCSPO

Survey: NA
Mode of Purchase: 0
(GBP)

Contact Channel: I02
Trader Webside: im not sure

Contact: 2022-06-23T10:56:09 Adviser ID: ZMCCZMAVW

Dear [REDACTED],

Thank you for your enquiry to the Citizens Advice Consumer Service dated 18/06/2022. Your reference number is ZM17339536 and should be quoted for any further correspondence in relation to this issue. We are currently receiving a high number of emails, and therefore our response time is longer than usual. We apologise for any inconvenience caused, and thank you for your patience.

We understand from your email you are concerned about underage sales and drug use at the Garricks Head and you would like to report this to Trading Standards.

Firstly, we would like to thank you for the information you have provided.
It seems from your email you are not needing advice on this matter. However, if this is not the case, please do let us know and we will do our best to advise on anything you are concerned about.

What we'll do:

We will refer the information you have provided to Trading standards, there is no commitment for them to contact you directly, Trading Standards will only contact you if they deem it necessary. Whilst this does not help you resolve your dispute, it gives Trading Standards vital intelligence on how a trader is conducting their business.

If you would like to discuss this further please call us on 0808 223 1133 or reply to this email.

Kind regards
Avi

Citizens Advice consumer service
Tel: 0808 223 1133
Web: www.citizensadvice.org.uk
Open: 9:00 to 17:00 Monday to Friday

This email and any attachments are confidential and may also be

privileged. If you are not the named recipient, please notify the sender immediately and do not disclose the contents to any other person, use it for any purpose or store or copy the information. The Citizens Advice consumer service is independent, confidential, free and impartial. Unless you say otherwise, information about you and your problem will be recorded and shared with Trading Standards. Your contact details may be shared with a third party organisation that conducts surveys in order to improve our customer service, unless you ask us not to. It will not be shared with anyone else.

Detriment: Not part of discussion/no detriment

Complaint reference number: 102386
LA reference number : ZCCC17150642T

FULL DETAILS OF COMPLAINANT

[REDACTED]

[REDACTED]

Manchester
POSTCODE: [REDACTED]
TELNO: [REDACTED]
E-MAIL: [REDACTED]
HOW RECEIVED: CDR - CD Referral (TS only)

NAME OF PERSON COMPLAINED AGAINST

PREMISES REF: C01RH1MOOR/1 TRADER: Garricks Head
TELNO: 0161 747 9033
OSAPR: APKRC78E5TL5EW20WC
EASTING: 3752092
NORTHING: 3950903

ADDRESS COMPLAINED AGAINST

Garricks Head Hotel
Moorside Road
Urmston
Manchester

AREA: Housing Renewal General
WARD: Flixton

M41 5SH
TELNO: 0161 747 9033
OSAPR: APKRC78E5TL5EW20WC
EASTING: 3752092
NORTHING: 3950903

DETAILS OF COMPLAINT

Underage Sales / Alcohol / Pub / Refer to TSS

COMPLAINT CATEGORY: 100 - Trafford Complaint (TS)
GOODS/SERVICES: FH14 - Pubs, inns and bars
CA COMPLAINT TYPE: 13A - Underage Sales
PURCHASE MEDIUM: 021 - Trader Premises
COUNTRY OF TRADE: GB - UNITED KINGDOM
UNIT: TSE - Enforcement
INVESTIGATING OFFICER: JSO - Mr J Owen
RECEIVING OFFICER: JSO - Mr J Owen

DATES

DATE RECEIVED: 03/03/2022
DATE OF FIRST RESPONSE: 04/03/2022
DATE CLOSED: 04/03/2022
TARGET RESPONSE DATE: 10/03/2022

RESULT AND FURTHER ACTION

ACTION TYPE: T50 - CD Referral - Info noted, no contact with C
Visit record number / is related to this complaint

Case Classification: Referral - Potential Criminal Case - No TS
commitment to contact customer

Underage Sales / Alcohol / Pub / Refer to TSS

Contact: 2022-02-28T11:18:31 Adviser ID: ZCCCSP0

They are selling alcohol to people under the age of 18 and they don't ask for ID either. The bar staff are just letting them buy drinks and land lady is doing nothing about it because she believes the customers

are over 18 when they are under 18

Enquiry: She says there's nothing we can do because they are apparently over 18 and they aren't they are 17 and 16 year olds

Contact: 2022-02-28T11:18:31 Adviser ID: ZCCCSP0

Survey: NA

Mode of Purchase: 021

Purchase Date: 2022-01-21

Payment Amount: 60

(GBP)

Payment Method: 06

Contact Channel: I02

Contact: 2022-03-03T11:54:48 Adviser ID: ZCCCZCTGA

Response sent to C :-

Dear [REDACTED],

Thank you for your enquiry to Citizens Advice consumer service dated the 28th of February 2022. Your reference number is ZC 17150642.

We understand from your email that you would like to report The Garricks Head to Trading Standards for selling alcohol to minors without asking for ID.

What we will do

We'll inform Trading Standards of this issue. Whilst this doesn't help

you resolve your problem, it gives Trading Standards vital intelligence about how the trader operates their business and they may contact you if they require additional information.

If you would like to discuss this further please call us on 0808 223 1133 or reply to this email.

Kind regards

Tina

Citizens Advice consumer service

Tel: 0808 223 1133

Web: www.citizensadvice.org.uk

Open: 9:00am to 17:00 pm Monday to Friday

This email and any attachments are confidential and may also be privileged. If you are not the named recipient, please notify the sender immediately and do not disclose the contents to any other person, use it for any purpose, or store or copy the information.

The Citizens Advice consumer service is independent, confidential, free and impartial. Unless you say otherwise, information about you and your problem will be recorded. It will be shared with Trading

Standards and other partner organisations to help them take action against traders, unless you ask us not to. It will not be shared with anyone else.

If you own a Hotpoint, Indesit, Creda, Proline or Swan tumble dryer made between April 2004 and September 2015, due to a potential safety

issue some of these are being recalled and replaced at no charge.

Call

the manufacturer Whirlpool on 0800 151 0905 to see if your machine is affected - you can also contact the Citizens Advice consumer service for advice.

ACTION:

Refer to TSS without commitment - underage sales.

Detriment: Not part of discussion/no detriment

Complaint reference number: 102868
LA reference number : ZCCC17274440T

FULL DETAILS OF COMPLAINANT

[REDACTED]

[REDACTED]

POSTCODE: [REDACTED]

TELNO: [REDACTED]

E-MAIL: [REDACTED]

HOW RECEIVED: CDR - CD Referral (TS only)

NAME OF PERSON COMPLAINED AGAINST

PREMISES REF: C01RH1MOOR/1 TRADER: Garricks Head
TELNO: 0161 747 9033
OSAPR: APKRC78E5TL5EW20WC
EASTING: 3752092
NORTHING: 3950903

ADDRESS COMPLAINED AGAINST

Garricks Head Hotel
Moorside Road
Urmston
Manchester

AREA: Housing Renewal General
WARD: Flixton

M41 5SH
TELNO: 0161 747 9033
OSAPR: APKRC78E5TL5EW20WC
EASTING: 3752092
NORTHING: 3950903

DETAILS OF COMPLAINT

Underage Sales

COMPLAINT CATEGORY: 100 - Trafford Complaint (TS)
GOODS/SERVICES: BA06 - Alcoholic drinks
CA COMPLAINT TYPE: 13A - Underage Sales
PURCHASE MEDIUM: 999 - Other
COUNTRY OF TRADE: GB - UNITED KINGDOM
UNIT: TSE - Enforcement
INVESTIGATING OFFICER: JSO - Mr J Owen
RECEIVING OFFICER: JSO - Mr J Owen

DATES

DATE RECEIVED: 13/05/2022
DATE OF FIRST RESPONSE: 17/05/2022
DATE CLOSED: 17/05/2022
TARGET RESPONSE DATE: 20/05/2022

RESULT AND FURTHER ACTION

ACTION TYPE: T50 - CD Referral - Info noted, no contact with C
Visit record number / is related to this complaint

Case Classification: Referral - Potential Criminal Case - No TS
commitment to contact customer

Underage Sales

Contact: 2022-05-11T00:51:35 Adviser ID: ZCCCSP0

they're serving underage teenagers and not id-ing them, the landlady
is aware of people selling and consuming class A drugs on the
premises
but isnt bothered whatsoever she doesnt do her job all she does is
sit
there drinking

Contact: 2022-05-11T00:51:35 Adviser ID: ZCCCSP0

Survey: NA

Mode of Purchase: 0

(GBP)

Contact Channel: I02

Trader Webside: i dont know

Contact: 2022-05-13T15:31:49 Adviser ID: ZCCCZCTMO

Dear 

Thank you for your enquiry to Citizens Advice consumer service dated
11th May. Your reference number is ZC17274440.

We understand from your email that you are looking to report The
Garrick's Head Pub for selling alcohol the under age consumers.

What we will do

We will refer this issue to Trading Standards as you have identified
a
potential criminal offence. Whilst this doesn't help you resolve your
problem, it gives Trading Standards vital intelligence about how the
trader opera tes their business.

If you would like to discuss this further please call us on 0808 223
1133 or reply to this email.

Kind regards,

Toni-Marie

Citizens Advice consumer service

Tel: 0808 223 1133

Web: www.citizensadvice.org.uk

Open: 9:00am to 17:00pm Monday to Friday

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If you own a Hotpoint, Indesit, Creda, Proline or Swan tumble dryer made between April 2004 and September 2015, due to a potential safety issue some of these are being recalled and replaced at no charge. Call the manufacturer Whirlpool on 0800 151 0905 to see if your machine is affected - you can also contact the Citizens Advice consumer service for advice.

Detriment: Not part of discussion/no detriment

Authorisation Directed Surveillance

| | | | |
|---|--|------------------------------|-------------------|
| Public Authority <i>(including full address)</i> | Trafford Council Trading Standards | | |
| Name of Applicant | Elizabeth Pritchard | Unit/Branch /Division | Trading Standards |
| Full Address | Trafford Town Hall, Talbot Road, Stretford, Manchester M32 0TG | | |
| Contact Details | Elizabeth.pritchard@trafford.gov.uk Tel : 07760 167474 | | |
| Investigation/Operation Name (if applicable) | Underage Sales Test Purchase of Alcohol – August 2022 | | |
| Investigating Officer (if a person other than the applicant) | | | |

DETAILS OF APPLICATION

1. Give rank or position of authorising officer in accordance with the Regulation of Investigatory Powers (Directed Surveillance and Covert Human Intelligence Sources) Order 2010 No. 521. ¹

2. Describe the purpose of the specific operation or investigation.

To determine compliance with the law in respect of underage sales of alcohol from local licenced premises.

It is of both national and local concern to address the problem of underage sale of Alcohol and this is known to have a detrimental effect on young people's health as well as being the cause of anti-social behaviour.

The Licensing Act 2003 was approved by Parliament in July 2003. The overall aim of the Act is to modernise the legislation governing the sale and supply of alcohol and public entertainment. In carrying out its licensing functions the Licensing Authority will promote the following licensing objectives which are all of equal importance:

- 1) The prevention of crime and disorder;
- 2) Public safety;
- 3) The prevention of public nuisance;
- 4) The protection of children from harm.

These four objectives are paramount considerations at all times.

The protection of children from harm is a national licensing objective. The Act details a number of offences designed to protect children in licensed premises. The Licensing Authority is concerned to ensure that license holders of fixed premises or organisers of temporary events, create safe environments for children (in terms of their physical, moral and psychological welfare) who may be on the premises. Children should be unable to access alcohol or drugs and be subject to an appropriate level of care and supervision at all times. Trading Standards departments work closely with the Police and other agencies to ensure appropriate and efficient enforcement of the law, and promotion of best practice, in these respects.

The following are extracts from the Trading Standards North West - Report of Young Persons' Alcohol, Tobacco and E-Cigarette Survey 2017:

- 1) *Analysis by age indicates that a slightly higher percentage of 14-16 year olds are buying alcohol themselves compared with two years ago.*
- 2) *Significant fall in percentage of young people claiming that they are asked for ID when buying alcohol themselves. Appears to be consistent across all regions.*
- 3) *There is a significant increase in those claiming to drink just to get drunk compared to two years ago.*
- 4) *Young people's understanding of the legislation regarding them buying and drinking alcohol appears to have fallen in the last two years.*

3. Describe in detail the surveillance operation to be authorised and expected duration, including any premises, vehicles or equipment (e.g. camera, binoculars, recorder) that may be used.

¹ For local authorities: The exact position of the authorising officer should be given. For example, Head of Trading Standards.

Two volunteers aged under 18 will be accompanied throughout the exercise and to each of the listed premises by Trading Standard officers and police officers. They will be briefed beforehand as to what they must do, and the premises will be risk assessed prior to the visit. The volunteers will be instructed to enter the premises after 2 officers have already entered the premises, and have sent a message to officers waiting outside with the volunteers, saying it is safe to enter and suggesting what drinks to order. The officers inside will remain in a position where they can observe the volunteers at all times, and can intervene if necessary. If a sale of alcohol to the volunteers is refused, the volunteers will leave the premises and go to the officers waiting outside. The officers observing inside will leave shortly after. If a sale is made, the volunteers will take the drinks to near the officers observing who will photograph the volunteers with the drink, and make notebook notes as to what they have just seen. The volunteers will then leave the premises and go to the officers waiting outside and the officers present will conduct enquiries with the bar staff who sold the item and the owner/manager of the premises. It is not proposed to use any recording equipment during this exercise. Where premises are in close proximity to each other the officers will conduct enquiries with the bar staff and the owner/manager of the premises once all of the test purchases in the vicinity have been attempted so the identity of the volunteers is not revealed and therefore ensure the safety of the volunteers.

4. The identities, where known, of those to be subject of the directed surveillance.

The identities of persons to be subjected to the covert surveillance are not known but it will be staff and customers at the attached list of premises to be visited during the covert operation and people in the vicinity.

5. Explain the information that it is desired to obtain as a result of the directed surveillance.

This survey is intended to ensure the premises visited as detailed in the attached premises list are complying with current regulations and licence conditions in respect of alcohol sales.

Those premises who fail to comply with the Licensing Act 2003 by selling alcohol to those under the age of 18 will be reported for prosecution and a review of the premises licence will be considered.

6. Identify on which grounds the directed surveillance is necessary under Section 28(3) of RIPA. Delete those that are Inapplicable. Ensure that you know which of these grounds you are entitled to rely on (SI 2010 No.521).

It is believed that this survey is necessary on the following statutory grounds:

- for the purpose of preventing or detecting crime or of preventing disorder.
- to investigate offences of selling alcohol to children.

7. Explain why this directed surveillance is necessary on the grounds you have identified [Code paragraph 3.3].

It is thought to be necessary and proportionate to what is sought to be achieved by carrying them out. This involves balancing the seriousness of the intrusion into the privacy of the subject of the operation (or any other person who may be affected) against the need for the activity in investigative and operational terms.

Trading Standards has a responsibility to investigate underage sales of age-restricted products, in this instance, alcohol.

Visiting premises with volunteer minors and using directed surveillance at the time is necessary to ascertain whether or not a licenced premise is selling or is likely to sell age restricted products contrary to current legislation which creates offences for such actions. Other options have been considered but there are no reasonable overt methods of enforcing this legislation.

8. Supply details of any potential collateral intrusion and why the intrusion is unavoidable. [Bear in mind Code paragraphs 3.8 to 3.11.]

Describe precautions you will take to minimise collateral intrusion.

There is a likelihood that surveillance may intrude into a third party's privacy, such as members of the public or staff at the bar or in the seating areas, or around the vicinity outside of the premises.

The intrusion is unavoidable because of the practicalities of the exercise. Any intrusion will be minimised by not using recording equipment and ensuring that the visit will be conducted as quickly and effectively as possible. The volunteers are instructed not to engage in conversation with members of staff (other than to place their drink order) or customers.

If a sale is made, the volunteers will be asked to leave the premises as soon as possible. If no sale is made they will leave the premises immediately and the accompanying officers will leave as soon as practicably possible.

9. Explain why this directed surveillance is proportionate to what it seeks to achieve. How intrusive might it be on the subject of surveillance or on others? And why is this intrusion outweighed by the need for surveillance in operational terms or can the evidence be obtained by any other means [Code paragraphs 3.4 to 3.7]?

There is currently a great deal of anti-social disorder in communities and much of it is known to be influenced by alcohol, and particularly due to consumption of alcohol by younger people. This is damaging and disruptive to communities as well as costly to enforcement and emergency services.

It is known from local intelligence and complaints received by enforcement agencies that some premises are not complying with regulations to not sell alcohol to anyone under 18 years of age. The only way to check for compliance is to do test purchases of age restricted product using minors. This sends a message out to the

communities that action is being undertaken by enforcement agencies, and also to the traders that the sale of alcohol to minors is not to be tolerated, and for traders who do it can lead to substantial penalties and/or licence revocation. Press releases regarding the outcome of the survey and any associated prosecutions or licence reviews also acts as a warning and deterrent for licence holders.

The directed surveillance is proportionate to what is trying to be achieved because we have a responsibility to reduce crime and disorder in the area, create a level playing field for traders and reduce the access young people have to alcohol.

Tackling underage sales of age restricted products is a statutory duty. These types of test purchases are recognised as being a well-established means of obtaining evidence for court purposes if necessary. Without adopting this method, there are no other ways of enforcing the legislation.

10. Confidential information [Code paragraphs 4.1 to 4.31].

INDICATE THE LIKELIHOOD OF ACQUIRING ANY CONFIDENTIAL INFORMATION:

Customer and staff private conversations may be overheard by the volunteers and/or accompanying officers when inside and outside in the vicinity of the premises being tested. However, volunteers and officers are instructed not to engage in conversations other than to order drinks and to discuss any sales of alcohol with the seller, owner and manager of the premises.

A record will be made in the officer's notebooks of anything said in relation to any sale of alcohol but no written record will be made of any information not related to the sale of alcohol. Recording equipment is not being used. Any confidential information overheard will not be recorded and therefore not be retained.


| 11. Applicant's Details | | | |
|---|---------------------------------------|----------------|----------------------------|
| Name (print) | Elizabeth Pritchard | Tel No: | 07760 167474 |
| Grade/Rank | Trading Standards Officer (Temporary) | Date | 21 st July 2022 |
| Signature | Liz Pritchard | | |
| 12. Authorising Officer's Statement. [Spell out the "5 Ws" – Who; What; Where; When; Why and HOW– In this and the following box.] | | | |
| <p>I hereby authorise directed surveillance defined as follows: [<i>Why is the surveillance necessary, whom is the surveillance directed against, Where and When will it take place, What surveillance activity/equipment is sanctioned, How is it to be achieved?</i>]</p> <p>I have considered this application and the accompanying risk assessment.</p> <p>I am satisfied that this is a matter which requires authorisation under the Regulation of Investigatory Powers Act and that the method of investigation that has been described within the application presents little risk of the acquisition of collateral personal data or exposes the investigating officers and others to any form of unacceptable risk,</p> <p>I am satisfied that the investigation and the covert surveillance is necessary and proportionate to achieve the aims of the investigation and that it is appropriate to undertake this investigation for the purposes of detecting and prosecuting criminal activity</p> <p>I authorise Elizabeth to conduct test purchases in the manner described within the application and subject to the safeguards identified within the risk assessment for a period of two months following the date upon which judicial authorisation is provided.</p> | | | |
| 13. Explain <u>why</u> you believe the directed surveillance is necessary [Code paragraph 3.3]. | | | |
| Explain <u>why</u> you believe the directed surveillance to be proportionate to what is sought to be achieved by carrying it out [Code paragraphs 3.4 to 3.7]. | | | |
| <p>I am satisfied the directed surveillance is necessary and proportionate to enable the detection of underage sale of alcohol within licenced premises and that there is no other reasonable alternative to achieve the aims of the investigation other than to use this form of directed surveillance</p> | | | |
| 14. (Confidential Information Authorisation.) Supply detail demonstrating compliance with Code paragraphs 4.1 to 4.31. | | | |

I am satisfied that it is unlikely that any confidential information will be obtained during the course of this investigation, other than the personal details of those making underage sales. There are adequate provisions in place to ensure that such personal information that it obtained will only be retained for the duration of the investigation and any criminal proceedings that follow. Such information will be securely destroyed if no longer required for the purposes of investigation or prosecution

Date of first review

16th September 2022

Programme for subsequent reviews of this authorisation: [Code paragraph 3.23]. Only complete this box if review dates after first review are known. If not or inappropriate to set additional review dates then leave blank.

| | | | | |
|--|---|----------------------|--|--|
| Name (Print) | PHIL VALENTINE | Grade / Rank | Environment Strategic Business Manager | |
| Signature |  | Date and time | 16 Aug 2022 | |
| Expiry date and time [e.g.: authorisation granted on 1 April 2005 - expires on 30 June 2005, 23.59] | | | | |

15. Urgent Authorisation [Code paragraph 5.9]: Authorising officer: explain why you considered the case so urgent that an oral instead of a written authorisation was given.

16. If you are only entitled to act in urgent cases: explain why it was not reasonably practicable for the application to be considered by a fully qualified authorising officer.

RISK ASSESSMENT FORM (HS3)

| | | | |
|--|--|--|------------------------------|
| Service Area: Public Protection | Division/Section: Trading Standards | Location: Various licensed retail premises within the Sale/Altrincham areas and journeys between. | |
| Task Covered by this Assessment: The conduct of covert test purchase attempts with the cooperation of a young persons | | Persons at Risk: The young volunteer and staff involved in the operation | Reference No: 11/2021 |

| HAZARD | ACTION ALREADY TAKEN TO REDUCE THE RISK (Control measures) | RESIDUAL RISK H – High M – Medium L – Low | ARE THE CONTROL MEASURES ADEQUATE YES / NO | FURTHER ACTION REQUIRED (if existing controls are inadequate) | BY WHO AND WHEN |
|--|--|---|--|---|-------------------------|
| Young person could be put at risk of inappropriate behavior / conduct by staff | Staff will not be left on their own with the volunteers – there should always be two officers with them, at least one which shall be DBS checked. Initial approach / contact is always with parent(s) / carer(s). Before seeking parental consent full explanation is made of what is involved and an assessment made by officer of suitability of volunteer. Times and locations that young person will be working with staff are agreed in advance with parent/carer and full contact details shared for the relevant times. Time is agreed in advance for when the volunteer will be returned back to their care. | Low | Yes | DBS checks will need to kept current. | TSM, before each lapses |
| That the identity of the young volunteer is revealed or compromised. | Nominated officer has responsibility for initially handling the recruitment of volunteers and the obtaining of personal information, which is retained by them in a secure location. Their personal information is not referred to further and they become Volunteer 'A' and Volunteer 'B' for the purposes of any investigation. They are not used in any publicity. They do not operate in an area in which they live or are likely to be recognised, are educated or visit regularly. | Low | Yes | | |
| Staff member could be subject to a false allegation of inappropriate behaviour | At least two members of staff are with the volunteer at all times. At least one of the members of staff shall be the same gender as the volunteers and at least one of the officers shall have completed a DBS check. Staff are instructed to report any issues to the Regulatory Services Manager immediately. | Low | Yes | | |

| | | | | | |
|---|---|------------|------------|--|--|
| <p>Young person could be at risk outside premises (traffic/other youths)</p> | <p>Young person is always escorted to a position near the premises, having been accompanied across any roads. An initial check will be made by a drive past, just prior to the attempt and if there are youths congregated outside that could present a risk, the visit is aborted. Two Officers will be waiting to collect the volunteer as they emerge from the premises to ensure their safe return to the vehicle, parked nearby.</p> | <p>Low</p> | <p>Yes</p> | | |
| <p>Young person could be at risk of inappropriate approach/challenge by someone within the premises</p> | <p>Two Officers will go into the premises first and if there are any safety concerns inside the premises message the officers waiting outside to abort the visit. The Officers inside the premises will be positioned so that the volunteers actions can be seen and heard at all times. If the volunteers appear to be approached or challenged inappropriately the officer will intervene and the volunteers instructed to leave the premises. The Officers waiting outside the store will escort the volunteers to a safe place away from the store.</p> | <p>Low</p> | <p>Yes</p> | | |
| <p>Young person could be adversely affected by an overcrowded or noisy/loud premises.</p> | <p>The TS officer and Police officer entering the premises ahead of the volunteers will make a decision as to whether the bar area is safe or is too crowded or noisy/loud to carry out the test purchase. If necessary they will notify by phone the officers waiting with the volunteers that the visit is not to go ahead. The volunteers will be briefed beforehand that if at any point they do not feel comfortable they can leave the premises and meet with the Officers waiting outside the premises.</p> | <p>Low</p> | <p>Yes</p> | | |
| <p>Young person could be at risk of inappropriate approach/challenge by someone within the on sale licensed premises.</p> | <p>Volunteers will be being observed by a TS Officer and police officer positioned within sight of the volunteers at all times. The officer/police will be ready to intervene if volunteers appear to be at risk, and the volunteers will be told to leave the premises if necessary. The Officers positioned outside the premises will be notified of the events by phone contact and will escort the volunteers away from the premises to a safe place.</p> | <p>Low</p> | <p>Yes</p> | | |
| <p>Young person could feel undue pressure if required to attend court</p> | <p>Made clear from the outset to the volunteers and their parent / carer that the young person would not be required to give evidence, case would be withdrawn rather than call them as a witness.</p> | <p>Low</p> | <p>Yes</p> | | |
| <p>Young person could be at risk through failure to take account of pre-existing medical issues/allergies</p> | <p>During discussion with parent/carer before their consent in sought this issue is discussed with them and actions agreed with parent/carer in case any problems arise. Mobile phone details are shared so that at any time staff/volunteer/parent or carer can contact each other</p> | <p>Low</p> | <p>Yes</p> | | |

| | | | | | | |
|---|--|-----|-----|--|--|--|
| <p>The premises to be visited or the areas in which they are located could present specific risks (ASB hotspots/previous evidence of inappropriate behaviour by staff at the premises)</p> | <p>The operation is planned to take place around the Trafford Borough in the Sale, Altrincham, Goose Green and Urmston areas and will include test purchase attempts for alcohol at the following premises:</p> <ul style="list-style-type: none"> • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] • The Garrick, (Urmston) • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED] <p>Each has been assessed through checks on previous records and discussions with the lead officer, licensing and GMP. No causes of concern have been revealed.</p> | Low | Yes | | | |
| <p>Post Operation Review – To be completed by the officer in charge of the operation. Use the box opposite to record, for the purposes of future operations, any issues that arose during the operation covered by this assessment. Record full details including time, locations, persons involved and to whom concerns were reported and when.</p> | | | | | | |
| <p style="text-align: center;">EVALUATION OF RESIDUAL RISK</p> | | | | | | |
| <p>HIGH MEDIUM LOW</p> | <p>Where it is likely that harm and/or serious injury may occur, eg fatality, fracture Where it is foreseeable that harm and/or injury may occur, eg sprains Where it is unlikely that harm and/or injury may occur</p> | | | | | |

| | | |
|---|----------------------|----------------------------|
| Name and Job Title of Assessor(s): | Signature(s): | Date of Assessment: |
| Name of Manager: | Signature: | Date of Review: |

Application for judicial approval for authorisation to obtain or disclose communications data, to use a covert human intelligence source or to conduct directed surveillance. Regulation of Investigatory Powers Act 2000 sections 23A, 23B, 32A, 32B.

Local authority: Trafford Council
Local authority department: Trading Standards
Offences under investigation: Unlawful Sale of Alcohol
Address of premises or identity of suspect: 1. [REDACTED]
[REDACTED]
2. [REDACTED]
[REDACTED]
3. The Garrick, Moorside Road, Urmston M41 5SH
[REDACTED]
[REDACTED]
5. [REDACTED]
[REDACTED]
6. [REDACTED]
[REDACTED]
7. [REDACTED]
[REDACTED]
8. [REDACTED]
[REDACTED]

Covert technique requested: (tick one and specify details)

- Communications Data**
Covert Human Intelligence Source
Directed Surveillance

Summary of details

In cooperation with Greater Manchester Police, Trafford Council's licencing enforcement officers intent to conduct test purchases using under age persons to establish whether the premises are causing or permitting the sale of alcohol to underage customers. The application is to be conducted in the presence of police officers and has been fully risk assessed as can be seen from both the application and the attached risk assessment. It is proposed to commence the operation on August 19, 2022. The internal authorisation permits, subject to judicial authority, the authorisation to remain in force for two months.

In the case of each of the premises identified above, intelligence received and collated by Greater Manchester Police and Trafford Council creates strong grounds to believe that the premises are the resort of underage persons to whom alcohol is sold or provided.

The specific intelligence is as follows:

[REDACTED] - Allegation that young clientele and 15 year olds drinking in the bar. GMP intelligence says the licensee entices young underage girls, as young as 14yrs, into the premises where he provides them with alcohol and food. If police conduct a visit to the licenced premises the girls will hide upstairs.

[REDACTED] - Greater Manchester Police intelligence has identified underage sales which may be being conducted by proxy;

The Garrick - Greater Manchester Police have received two reports of underage sales. Trafford Council has received a further three complaints.

[REDACTED] - Trafford Council has received a complaint of underage sales being made to 16 and 17 years olds on Friday nights.

[REDACTED] - Greater Manchester Police Officers have observed underage being made. Reports have been received of approximate 30 underage persons being on the premises at weekends.

[REDACTED] Greater Manchester Police officer stopped some males known to him who are 16-17 years of age, they were on their way to [REDACTED] saying they go down most weekends and try and get into one of the bars they often manage to get into one. Large numbers of young males/females in the [REDACTED] area. CCTV footage demonstrates concerns over the apparent ages of some of these people in this club.

[REDACTED] - Greater Manchester Police Officers have observed underage being made. Reports have been received of approximate 30 underage persons being on the premises at weekends.

[REDACTED] Greater Manchester Police Officers have observed underage being made. Reports have been received of approximate 30 underage persons being on the premises at weekends.

References to [REDACTED] within the risk assessment are now not applicable as the premises have closed and are no longer to be visited as part of this operation.

Note: this application should be read in conjunction with the attached RIPA authorisation/RIPA application or notice.

| | |
|--|--|
| Investigating Officer: | Elizabeth Pritchard Senior Licensing Officer / Trading Standards Officer |
| Authorising Officer/Designated Person: | Phil Valentine, Environment Strategic Business Manager |
| Officer(s) appearing before JP: | Elizabeth Pritchard |
| Address of applicant department: | Trafford Town Hall, Talbot Road, Stretford M32 1TH |
| Contact telephone number: | 0161 912 4242 / 07760 167474 |
| Contact email address: | elizabeth.pritchard@trafford.gov.uk |
| Local authority reference: | RIPA 1/2022 |

Order made on an application for judicial approval for authorisation to obtain or disclose communications data, to use a covert human intelligence source or to conduct directed surveillance. Regulation of Investigatory Powers Act 2000 sections 23A, 23B, 32A, 32B.

Manchester Magistrates' Court

Having considered the application, I (tick one):

- am satisfied that there are reasonable grounds for believing that the requirements of the Act were satisfied and remain satisfied, and that the relevant conditions are satisfied and I therefore approve the grant or renewal of the authorisation/notice.
- refuse to approve the grant or renewal of the authorisation/notice.
- refuse to approve the grant or renewal and quash the authorisation/notice.

Notes

Reasons

(1) reasonable grounds to suspect all named premises are engaged in sale of alcohol to underage people. Many public houses in recent such sales use of alcohol intrusion should - no video footage be taken otherwise not anticipated on day. Authority to be no longer than necessary. Has been approved by senior magistrates in volume.

Signed: 

Date:

18-8-2022

Time:

10:05

Full name:

District Judge John McGarr

Address of magistrates' court: Manchester Magistrates' Court, Crown Square, Wood St, Manchester M60 1PR

Information Obtained Following a Test Purchase

Date: 19/10/22 Officer: E. RITCHIE i/c:

Premises Name & Address: The Garrick, Moorstile Rd, Urmston M41 5SH

Products 2 Beck's Lagering Hub

Prices / Labels n/a

Carrier Bags n/a

Premises Licence Summary Displayed? YES/NO YES NO Premises Licence Available for Inspection? YES/NO YES NO

CCTV in operation? YES/NO YES NO Tobacco Notice Displayed? YES/NO N/A

Refusals Book Present: YES/NO YES NO Date of Last Entry 1/20 Endorsed YES/NO

*advised by
he can apply
- obscured by machine
vta punch*

| Position | Name | Date of birth | Home address | Contact number | First offence? |
|-------------------------|---------------|---------------|---------------------------|--------------------------------------|----------------|
| Seller | Joshua Barber | 12/8/69 | 39 Sretford Rd M41 9JY | 09512 459 0912 325 383 | |
| DPS | Dawn Slater | 20/10/72 | The Garrick | 07539 101169 | text only |
| Proprietor / Company | Punch Taverns | | | | |
| Premises Licence Holder | Punch Taverns | | | | |

vta punch

PUNCH

PUBS & CO

Dear officers,

Re: Garrick's Head, Moorside road, Manchester M41 5SH: Response to written questions.

Please find below our response to your questions in relation to the alleged failed test purchase at the above premises.

We have provided this response on behalf of the premises licence holder Punch Taverns Limited ('Punch'). This is not a response on behalf of the operator of the premises, their employees, agents or advisers.

Further, Punch accept no liability on behalf of the operator of the premises, their employees, agents or advisers.

Response to questions

Business information

1. *Please confirm the legal trading name of Punch Taverns and if it is a Limited company please confirm the company number and registered office address?*

The premises licence is held in the name of Punch Taverns Limited. Jubilee House, Second Avenue, Burton Upon Trent, Staffordshire, DE14 2WF Company number **03752645**

2. *Please confirm what your position is within the company of Punch Taverns.*

Tom Harvey Head of Legal – Property. For the avoidance of doubt I have relied upon my own investigations internally and legal advice in producing this response.

3. *Please can you confirm that you are authorised to speak on behalf of the company.*

Confirmed

4. *What is the nature of the business?*

Punch is a multi-award-winning pub company in the UK with around 1,250 pubs in England, Scotland and Wales. The vast majority of these premises are either leased to tenants or contracted to operators under commercial agreements. In both cases the day-to-day management of the premises is undertaken by the publicans or partners, as we refer to them. The vision is to facilitate passionate local partners and publicans to run exceptional community pubs.

Each business is independently run by our publicans and partners under their agreements.

T: 01283 501600 | punchpubs.com

Punch, Jubilee House, Second Avenue, Burton upon Trent, Staffordshire, DE14 2WF

"Punch" and Punch Pubs & Co are business names of Punch Pubs & Co Limited Reg No. 3982441, Punch Taverns Limited Reg No. 3752645, Punch Partnerships (PML) Limited Reg No. 3321199, Punch Partnerships (PSRP) Limited Reg No. 3989664, Punch Partnerships (Seagull) Limited Reg No. 11301804, Punch Taverns (Branston) Limited Reg No. 5396581 and Punch Taverns (Services) Limited Reg No. 4221944, each of which is registered in England and Wales and has its Registered Office at Jubilee House as above.

5. *What is your understanding as to why you have received this letter?*

We understand that this letter has been received following an alleged failed test purchase at the premises on Friday 19th August 2022 at the Garricks Head Public House, Moorside Road, Urmston, M41 5SH. In law it is an offence under S146 Licensing Act 2003 to sell alcohol to a person under 18 years of age.

We understand that this letter has been served on Punch ostensibly as the premises licence holders at the premises.

6. *Please provide details of the relationship / connection your Company has with The Garrick Public House, Moorside Road, Urmston, M41 5SH.*

Punch own the premises. The premises is operated by Beer & Barrels Ltd under what is termed a partnership agreement, in this case signed on 26 May 2022. Under the agreement, it is for the partners to operate the premises, including hiring and managing staff.

The relationship therefore is at arms-length. There is no day-to-day control or management of the premises. That lies with our partners.

Information in relation to Licensing Act 2003

7. *Please give details of measures put in place by your company to prevent the sale of alcohol to children.*

Firstly, it is for the partner to operate the premises under their agreement and therefore to comply with all legal requirements including ensuring that staff are fully trained in the operator's policies and standards, including in relation to the prevention of under-age sales.

Punch, through the Punch Buyer's Club, make training materials available to all publicans and partners on a wide variety of topic and subjects, including age verification. However, it is our Partner who is responsible for nominating a DPS (who must be a personal licence holder) and it is the DPS who is responsible under law for supervising sales of alcohol at the premises.

8. *What checks are made by your company to ensure these measures are being followed?*

Under our agreements, publicans and partners have the right to operate their own businesses on a day-to-day basis. It is not the responsibility of Punch to oversee this and indeed there is limited input that can be had in to matters such as hiring and training of staff. Should there be significant breaches of the law, then this would likely constitute a breach of the agreement with Punch. It would then be for Punch to determine what action they would consider is permitted under that agreement in relation to that breach. Punch's recourse is through this relationship, rather than through direct management or oversight of the day-to-day operation of the premises.

9. *Are you aware of Mr Joshua Barker? What is his role at The Garrick Public House?*

We understand that he is employed by the Partner. For a definitive answer, please direct this question either to Mr Barker or the directors of Beer & Barrels Limited.

10. *Please give details of any training and anything else provided to Mr Barker in relation to underage sales.*

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We would ask you to direct that question to either the DPS or the directors of Beer & Barrels Limited. Punch have not provided any direct training to Mr Barker as he is not an employee of Punch.

Further information

11. Do you have anything further comments to add?

Legal Position where the premises licence holder does not have day to day management of the premises

It is a matter of settled law that simply holding a premises licence does not make the holder responsible for any alleged unlawful trading.

The definitive case is *Hall & Woodhouse v Borough and county of the Town of Poole* [200] EWHC 1587 (Admin). In this case, the Appellant pub company Hall & Woodhouse, appealed a decision of the Magistrate Court to the High Court seeking clarification on whether licensing authorities (or responsible authorities) could prosecute the premises licence holders in situations where they were not in day-to-day control of the premises. In this case the alleged offence was under S136(1)(a) Licensing Act 2003- undertaking unauthorised licensable activities. However, we submit that the principle applies to S146 equally.

In *Hall & Woodhouse*, Lord Justice Richards stated:

(Para 17) 'In my judgment, section 136(1)(a) is directed at persons who, as a matter of fact, actually carry on or attempt to carry on a licensable activity on or from premises. That is the natural meaning of the language used. The matters referred to in subsection (2), namely performing a play, participating as a sportsman and so on, also suggest that the focus is on actual conduct. So does section 139(1) which gives a person a defence where his act was due to a mistake etc. and he took all reasonable precautions and exercised all due diligence to avoid committing the offence.'

(Para 18) 'Section 136(1)(a) is not directed at holders of premises licences as such. An offence may be committed by carrying on a licensable activity when no premises licence exists at all. Where there is a premises licence but a licensable activity is carried on outside the scope of that licence or in breach of the conditions of the licence, it must, in my view, be a question of fact whether it is carried on by the holder of the licence. The mere fact that he is the holder of a licence does not make him automatically liable in respect of the carrying of a licensable activity on or from the premises to which the licence relates.'

(Para 22)... 'As I have said, I think it clear that section 136(1)(a) is concerned with actual conduct and whether a person has, as a matter of fact, carried out a licensable activity in breach of the provision.'

On this basis, we would respectfully suggest that allegations relating to an offence under S146 Licensing Act 2003 are more properly raised with the person alleged to have committed the offence, the DPS, or the day-to-day operators of the premises- in this case Beer & Barrels Limited.

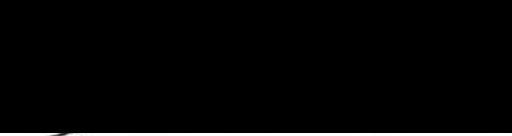
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We will, of course, continue to work with the responsible authorities wherever possible to ensure that premises within the Punch estate trade within the law, subject, it goes without saying, to the constraints placed on Punch by the nature of the relationship with our publicans and partners.

Yours sincerely



TOM HARVEY

Head of Legal – Property.

T: 01283 501600 | punchpubs.com

Punch; Jubilee House, Second Avenue, Burton upon Trent, Staffordshire, DE14 2WF

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Mr Joshua Barker
c/o Garricks Head
Moorside Road
URMSTON
M41 5SH

Elizabeth Pritchard
Trading Standards, Regulatory Services
Trafford Council
Ground Floor, Trafford Town Hall, Talbot Road
Stretford, Manchester M32 0TH
Email trading_standards@trafford.gov.uk
Telephone 0161 912 4242
www.trafford.gov.uk

Date 18th October 2022
Reference UAS / GPH / 19.8.22

Dear Mr Barker,

Re: GARRICKS HEAD PUBLIC HOUSE – s146 LICENSING ACT 2003

I am writing to you in relation to the sale of alcohol to persons under the age of 18 on Friday 19th August 2022 from the Garricks Head Public House, Moorside Road, Urmston, M41 5SH.

Further to my letters dated 21st September and 29th September 2022 inviting you for a PACE interview and follow up telephone calls to which I have received no response, please find enclosed your opportunity to answer the interview questions in writing

The questions are being asked in accordance with the Police and Criminal Evidence Act and are asked under caution.

You may seek legal advice from a legal representative before answering the questions.

Agreement to answering these questions ensures all relevant information is recorded correctly, and would provide an opportunity for you to produce relevant documentation / evidence. I should warn you that refusal to answer the questions is not a bar to proceedings being instigated, and you should take note of the following caution should you wish to make any comments on this matter.

The caution is as follows:

YOU DO NOT HAVE TO SAY ANYTHING, BUT IT MAY HARM YOUR DEFENCE IF YOU DO NOT MENTION SOMETHING WHICH YOU LATER RELY ON IN COURT. ANYTHING YOU DO SAY MAY BE GIVEN AS EVIDENCE

If you wish to attend a formal tape recorded interview rather than answer the questions in writing then you or a solicitor should contact me on 07760 167474 or email me at Elizabeth.pritchard@trafford.gov.uk to arrange an appointment. The interview will be carried out at Trafford Town Hall, Talbot Road, Stretford, M32 0TH and will be conducted in accordance with the Police and Criminal Evidence Act and will be under caution.

You may seek legal advice from a legal representative before answering the questions or bring legal representation with you to the formal interview. Please respond within 14 days of receiving this letter.

Yours sincerely



**MRS ELIZABETH PRITCHARD
TRADING STANDARDS OFFICER**

QUESTIONS IN WRITING

Please be reminded that you are under caution when answering these questions and that you may seek legal advice also before answering these questions.

Caution explained:

You do not have to speak to Trading Standards if you do not want to. But if there is anything you want to talk about with relation to the allegation, it might be better to say it now, because should it go to court they will ask you why you did not mention it earlier.

Please provide any supporting documentation to support your answers.

On 19th August 2022 Trafford Trading Standards carried out a survey into the sale of alcohol from on licensed premises in the Trafford Borough.

Visits were made by two volunteers aged under 18 to premises as authorised under the Regulation of Investigatory Powers Act 2000 and for which judicial approval from a district judge was given.

The volunteers entered The Garrick public house, Moorside Road, Urmston at approximately 8.15pm and were sold 2 Rekorderlig Strawberry Lime Ciders. The seller has been identified as Joshua Barker.

This is an offence under section 146 of the Licensing Act 2003.

General Questions

1. *Please re-confirm your full name, home address, and Date of Birth*

2. What is your current profession?

my current profession is front of house. At the Steamhouse

3. What is your understanding as to why you have received this letter?

I have received the letter as I have served Alcohol to underage girls

4. Please provide details of the relationship you have and your role at The Garrick Public House, Moorside Road, Urmston, M41 5SH.

I worked front of house

Information in relation to Licensing Act 2003

5. Please give details of your understanding of the law in relation to the protection of children from harm.

That children that do not look of age should not be served Alcohol

6. Please give details of your understanding of your role at The Garrick Public House in the protection of children from harm.

I am responsible of checking Id if the persons looks under 25 Alcohol should not be served to under 18s. we follow under 25s policy.

7. What measures are in place at the The Garrick Public House for the protection of children from harm?

we had extra Training to make sure that if someone looked under the age of 25 we id everybody if a group comes in make sure whole group is off age.

8. What training have you been given and by who to ensure these measures are being followed?

I was given Training by Dawn Slater the landlady

9. Please give details of this training including when it was given, who by, records, refresher training etc.

Training was given by dawn on 20th August with Refresher Training with ongoing checks

10. Can you provide any information in relation to the evening of 19th August 2022 and the sale of 2 Rekorderlig Strawberry Lime Ciders to 2 females under the age of 18?

The 2 girls that came to the bar I thought were over 18 I should off been following Policy (over 25s)

Further information

That concludes my questions for now.

11. Do you have anything further comments to add?

It was a mistake I would not make again I am now fully aware after extra training how to identify people of age in the future.

I now longer work at the garricks head.

1L

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Elizabeth Prichard
Trading Standards Services
Trafford Council
Ground Floor Trafford Hall
Talbot Rd. Shekford
Mancunester M32 0TH.



TRAFFORD
COUNCIL

Ms Dawn Slater
c/o Garricks Head
Moorside Road
URMSTON
M41 5SH

Elizabeth Pritchard
Trading Standards, Regulatory Services
Trafford Council
Ground Floor, Trafford Town Hall, Talbot Road
Stretford, Manchester M32 0TH
Email trading.standards@trafford.gov.uk
Telephone 0161 912 4242
www.trafford.gov.uk

Date 8th November 2022
Reference UAS / GPH /DPS / 19.8.22

Dear Ms Slater,

Re: GARRICKS HEAD PUBLIC HOUSE – s146 LICENSING ACT 2003

I am writing to you in relation to the sale of alcohol to persons under the age of 18 on Friday 19th August 2022 from the Garricks Head Public House, Moorside Road, Urmston, M41 5SH.

Please find enclosed your opportunity to answer the interview questions in writing.

The questions are being asked in accordance with the Police and Criminal Evidence Act and are asked under caution.

You may seek legal advice from a legal representative before answering the questions.

Agreement to answering these questions ensures all relevant information is recorded correctly, and would provide an opportunity for you to produce relevant documentation / evidence. I should warn you that refusal to answer the questions is not a bar to proceedings being instigated, and you should take note of the following caution should you wish to make any comments on this matter.

The caution is as follows:

YOU DO NOT HAVE TO SAY ANYTHING, BUT IT MAY HARM YOUR DEFENCE IF YOU DO NOT MENTION SOMETHING WHICH YOU LATER RELY ON IN COURT. ANYTHING YOU DO SAY MAY BE GIVEN AS EVIDENCE

If you wish to attend a formal tape recorded interview rather than answer the questions in writing then you or a solicitor should contact me on 07760 167474 or email me at Elizabeth.pritchard@trafford.gov.uk to arrange an appointment. The interview will be carried out at Trafford Town Hall, Talbot Road, Stretford, M32 0TH and will be conducted in accordance with the Police and Criminal Evidence Act and will be under caution.

You may seek legal advice from a legal representative before answering the questions or bring legal representation with you to the formal interview. Please respond within 14 days of receiving this letter.

Yours sincerely

**MRS ELIZABETH PRITCHARD
TRADING STANDARDS OFFICER**

QUESTIONS IN WRITING

Please be reminded that you are under caution when answering these questions and that you may seek legal advice also before answering these questions.

Caution explained:

You do not have to speak to Trading Standards if you do not want to. But if there is anything you want to talk about with relation to the allegation, it might be better to say it now, because should it go to court they will ask you why you did not mention it earlier.

Please provide any supporting documentation to support your answers.

On 19th August 2022 Trafford Trading Standards carried out a survey into the sale of alcohol from on licensed premises in the Trafford Borough.

Visits were made by two volunteers aged under 18 to premises as authorised under the Regulation of Investigatory Powers Act 2000 and for which judicial approval from a district judge was given.

The volunteers entered The Garrick public house, Moorside Road, Urmston at approximately 8.15pm and were sold 2 Rekorderlig Strawberry Lime Ciders. The seller has been identified as Joshua Barker.

This is an offence under section 146 of the Licensing Act 2003.

General Questions

1. *Please re-confirm your full name, home address, and Date of Birth*

2. *What is your current profession?*

3. *What is your understanding as to why you have received this letter?*

4. *Please provide details of the relationship you have and your role at The Garrick Public House, Moorside Road, Urmston, M41 5SH.*

Information in relation to Licensing Act 2003

5. *Please give details of your understanding of the law in relation to the protection of children from harm.*

6. *Please give details of your understanding of your role at The Garrick Public House in the protection of children from harm.*

7. *What measures are in place at the The Garrick Public House for the protection of children from harm?*

8. *What training have you been given and by who to ensure these measures are being followed?*

9. *Please give details of this training including when it was given, who by, records, refresher training etc.*

10. *Can you provide any information in relation to the evening of 19th August 2022 and the sale of 2 Rekorderlig Strawberry Lime Ciders to 2 females under the age of 18?*

11. Are you aware of Mr Joshua Barker? What is his role at The Garrick Public House?

12. Please give details of any training and anything else provided to Mr Barker in relation to underage sales.

Further information

That concludes my questions for now.

13. Do you have any further comments to add?



**TRAFFORD
COUNCIL**

Ms Dawn Slater
c/o Garricks Head
Moorside Road
URMSTON
M41 5SH

Elizabeth Pritchard
Trading Standards, Regulatory Services
Trafford Council
Ground Floor, Trafford Town Hall, Talbot Road
Stretford, Manchester M32 0TH
Email trading.standards@trafford.gov.uk
Telephone 0161 912 4242
www.trafford.gov.uk

Date 28th November 2022
Reference UAS / GPH / DPS / 19.8.22

Dear Ms Slater,

Re: GARRICKS HEAD PUBLIC HOUSE – s146 LICENSING ACT 2003

I am writing to you in relation to the sale of alcohol to persons under the age of 18 on Friday 19th August 2022 from the Garricks Head Public House, Moorside Road, Urmston, M41 5SH.

Further to my letter dated 8th November 2022 to which I have received no response, please find enclosed a further opportunity to answer the interview questions in writing (or alternatively arrange an appointment for a formal tape recorded interview).

The questions are being asked in accordance with the Police and Criminal Evidence Act and are asked under caution.

You may seek legal advice from a legal representative before answering the questions.

Agreement to answering these questions ensures all relevant information is recorded correctly, and would provide an opportunity for you to produce relevant documentation / evidence. I should warn you that refusal to answer the questions is not a bar to proceedings being instigated, and you should take note of the following caution should you wish to make any comments on this matter.

The caution is as follows:

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If you wish to attend a formal tape recorded interview rather than answer the questions in writing then you or a solicitor should contact me on 07760 167474 or email me at Elizabeth.pritchard@trafford.gov.uk to arrange an appointment. The interview will be carried out at Trafford Town Hall, Talbot Road, Stretford, M32 0TH and will be conducted in accordance with the Police and Criminal Evidence Act and will be under caution.

You may seek legal advice from a legal representative before answering the questions or bring legal representation with you to the formal interview. Please respond within 7 days of receiving this letter. If I do not receive a response it is my intention to submit a report and start legal proceedings without your comments.

Yours sincerely

**MRS ELIZABETH PRITCHARD
TRADING STANDARDS OFFICER**

QUESTIONS IN WRITING

Please be reminded that you are under caution when answering these questions and that you may seek legal advice also before answering these questions.

Caution explained:

You do not have to speak to Trading Standards if you do not want to. But if there is anything you want to talk about with relation to the allegation, it might be better to say it now, because should it go to court they will ask you why you did not mention it earlier.

Please provide any supporting documentation to support your answers.

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General Questions

1. *Please re-confirm your full name, home address, and Date of Birth*

2. *What is your current profession?*

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11. *Are you aware of Mr Joshua Barker? What is his role at The Garrick Public House?*

12. *Please give details of any training and anything else provided to Mr Barker in relation to underage sales.*

Further information

That concludes my questions for now.

13. Do you have any further comments to add?

Authorisation Directed Surveillance

| | | | |
|---|--|------------------------------|-------------------|
| Public Authority <i>(including full address)</i> | Trafford Council Trading Standards | | |
| Name of Applicant | Elizabeth Pritchard | Unit/Branch /Division | Trading Standards |
| Full Address | Trafford Town Hall, Talbot Road, Stretford, Manchester M32 0TG | | |
| Contact Details | Elizabeth.pritchard@trafford.gov.uk Tel : 07760 167474 | | |
| Investigation/Operation Name (if applicable) | Underage Sales Test Purchase of Alcohol – December 2022 | | |
| Investigating Officer (if a person other than the applicant) | | | |

DETAILS OF APPLICATION

1. Give rank or position of authorising officer in accordance with the Regulation of Investigatory Powers (Directed Surveillance and Covert Human Intelligence Sources) Order 2010 No. 521.¹

2. Describe the purpose of the specific operation or investigation.

To determine compliance with the law in respect of underage sales of alcohol from local licenced premises.

It is of both national and local concern to address the problem of underage sale of Alcohol and this is known to have a detrimental effect on young people's health as well as being the cause of anti-social behaviour.

The Licensing Act 2003 was approved by Parliament in July 2003. The overall aim of the Act is to modernise the legislation governing the sale and supply of alcohol and public entertainment. In carrying out its licensing functions the Licensing Authority will promote the following licensing objectives which are all of equal importance:

- 1) The prevention of crime and disorder;
- 2) Public safety;
- 3) The prevention of public nuisance;
- 4) The protection of children from harm.

These four objectives are paramount considerations at all times.

The protection of children from harm is a national licensing objective. The Act details a number of offences designed to protect children in licensed premises. The Licensing Authority is concerned to ensure that licence holders of fixed premises or organisers of temporary events, create safe environments for children (in terms of their physical, moral and psychological welfare) who may be on the premises. Children should be unable to access alcohol or drugs and be subject to an appropriate level of care and supervision at all times. Trading Standards departments work closely with the Police and other agencies to ensure appropriate and efficient enforcement of the law, and promotion of best practice, in these respects.

The following are extracts from the Trading Standards North West - Report of Young Persons' Alcohol, Tobacco and E-Cigarette Survey 2017:

- 1) *Analysis by age indicates that a slightly higher percentage of 14-16 year olds are buying alcohol themselves compared with two years ago.*
- 2) *Significant fall in percentage of young people claiming that they are asked for ID when buying alcohol themselves. Appears to be consistent across all regions.*
- 3) *There is a significant increase in those claiming to drink just to get drunk compared to two years ago.*
- 4) *Young people's understanding of the legislation regarding them buying and drinking alcohol appears to have fallen in the last two years.*

3. Describe in detail the surveillance operation to be authorised and expected duration, including any premises, vehicles or equipment (e.g. camera, binoculars, recorder) that may be used.

¹ For local authorities: The exact position of the authorising officer should be given. For example, Head of Trading Standards.

Two volunteers aged under 18 will be accompanied throughout the exercise and to each of the listed premises by Trading Standard officers and police officers. They will be briefed beforehand as to what they must do, and the premises will be risk assessed prior to the visit. The volunteers will be instructed to enter the premises after 2 officers have already entered the premises, and have sent a message to officers waiting outside with the volunteers, saying it is safe to enter and suggesting what drinks to order. The officers inside will remain in a position where they can observe the volunteers at all times, and can intervene if necessary. If a sale of alcohol to the volunteers is refused, the volunteers will leave the premises and go to the officers waiting outside. The officers observing inside will leave shortly after. If a sale is made, the volunteers will take the drinks to near the officers observing who will photograph the volunteers with the drink, and make notebook notes as to what they have just seen. The volunteers will then leave the premises and go to the officers waiting outside and the officers present will conduct enquiries with the bar staff who sold the item and the owner/manager of the premises. It is not proposed to use any recording equipment during this exercise. Where premises are in close proximity to each other the officers will conduct enquiries with the bar staff and the owner/manager of the premises once all of the test purchases in the vicinity have been attempted so the identity of the volunteers is not revealed and therefore ensure the safety of the volunteers.

The following premises will be visited due to the information / intelligence outlined below:

1. [REDACTED] – GMP intel, sale to under 18 - possibly proxy sale.
2. The Garrick, Moorside Road, Urmston M41 5SH - GMP have received two reports of underage sales. We have received 3 complaints 102386, 102868 and 103161 selling alcohol to under 18s. Premises sold to our volunteers in August 2022.
3. [REDACTED] the seller from the Garrick is now working there and it also appears the DPS from the Garrick has some connection with the premises.
4. [REDACTED] GMP intel: PS has stopped at the weekend some known males to him 16-17 years of age, they were on their way to [REDACTED] saying they go down most weekends and try and get into one of the bars they often manage to get into one. Large numbers of young males/females in the [REDACTED] area - cctv footage which shows concerns over the apparent ages of some of these people in the clubs.
5. [REDACTED] – just outside [REDACTED] area which attracts young people and on previous UAS survey there appeared to be a very young clientele on and outside the premises. Also previous intel has indicated young clientele on premises.
6. [REDACTED] – just outside [REDACTED] area which attracts young people and on previous survey there appeared to be a very young clientele on and outside the premises.
7. [REDACTED] - just outside [REDACTED] area which attracts young people and on previous survey there appeared to be a very young clientele on and outside the premises.
8. [REDACTED] – again just outside [REDACTED] area which attracts young people, a new premises currently operating under TENs and attracting a young crowd.
9. [REDACTED] - Allegation young clientele and 15 year olds drinking in the bar. GMP intel says the licensee entices young underage girls, as young as 14yrs, into the premises where he provides them with alcohol and food. If police conduct a VLP the girls will hide upstairs.

4. The identities, where known, of those to be subject of the directed surveillance.

The identities of persons to be subjected to the covert surveillance are not known but it will be staff and customers at the above premises to be visited during the covert operation and people in the vicinity.

5. Explain the information that it is desired to obtain as a result of the directed surveillance.

This survey is intended to ensure the premises visited as detailed in the attached premises list are complying with current regulations and licence conditions in respect of alcohol sales.

Those premises who fail to comply with the Licensing Act 2003 by selling alcohol to those under the age of 18 will be reported for prosecution and a review of the premises licence will be considered.

6. Identify on which grounds the directed surveillance is necessary under Section 28(3) of RIPA. Delete those that are inapplicable. Ensure that you know which of these grounds you are entitled to rely on (SI 2010 No.521).

It is believed that this survey is necessary on the following statutory grounds:

- for the purpose of preventing or detecting crime or of preventing disorder.
- to investigate offences of selling alcohol to children.

7. Explain why this directed surveillance is necessary on the grounds you have identified [Code paragraph 3.3].

It is thought to be necessary and proportionate to what is sought to be achieved by carrying them out. This involves balancing the seriousness of the intrusion into the privacy of the subject of the operation (or any other person who may be affected) against the need for the activity in investigative and operational terms.

Trading Standards has a responsibility to investigate underage sales of age-restricted products, in this instance, alcohol.

Visiting premises with volunteer minors and using directed surveillance at the time is necessary to ascertain whether or not a licenced premise is selling or is likely to sell age restricted products contrary to current legislation which creates offences for such actions. Other options have been considered but there are no reasonable overt methods of enforcing this legislation.

8. Supply details of any potential collateral intrusion and why the intrusion is unavoidable. [Bear in mind Code paragraphs 3.8 to 3.11.]

Describe precautions you will take to minimise collateral intrusion.

There is a likelihood that surveillance may intrude into a third party's privacy, such as members of the public or staff at the bar or in the seating areas, or around the vicinity outside of the premises.

The intrusion is unavoidable because of the practicalities of the exercise. Any intrusion will be minimised by not using recording equipment and ensuring that the visit will be conducted as quickly and effectively as possible. The volunteers are instructed not to engage in conversation with members of staff (other than to place their drink order) or customers.

If a sale is made, the volunteers will be asked to leave the premises as soon as possible. If no sale is made they will leave the premises immediately and the accompanying officers will leave as soon as practicably possible.

9. Explain why this directed surveillance is proportionate to what it seeks to achieve. How intrusive might it be on the subject of surveillance or on others? And why is this intrusion outweighed by the need for surveillance in operational terms or can the evidence be obtained by any other means [Code paragraphs 3.4 to 3.7]?

There is currently a great deal of anti-social disorder in communities and much of it is known to be influenced by alcohol, and particularly due to consumption of alcohol by younger people. This is damaging and disruptive to communities as well as costly to enforcement and emergency services.

It is known from local intelligence and complaints received by enforcement agencies that some premises are not complying with regulations to not sell alcohol to anyone under 18 years of age. The only way to check for compliance is to do test purchases of age restricted product using minors. This sends a message out to the communities that action is being undertaken by enforcement agencies, and also to the traders that the sale of alcohol to minors is not to be tolerated, and for traders who do it can lead to substantial penalties and/or licence revocation. Press releases regarding the outcome of the survey and any associated prosecutions or licence reviews also acts as a warning and deterrent for licence holders.

The directed surveillance is proportionate to what is trying to be achieved because we have a responsibility to reduce crime and disorder in the area, create a level playing field for traders and reduce the access young people have to alcohol.

Tackling underage sales of age restricted products is a statutory duty. These types of test purchases are recognised as being a well-established means of obtaining evidence for court purposes if necessary. Without adopting this method, there are no other ways of enforcing the legislation.

10. Confidential information [Code paragraphs 4.1 to 4.31].

INDICATE THE LIKELIHOOD OF ACQUIRING ANY CONFIDENTIAL INFORMATION:

Customer and staff private conversations may be overheard by the volunteers and/or accompanying officers when inside and outside in the vicinity of the premises being tested. However, volunteers and officers are instructed not to engage in conversations other than to order drinks and to discuss any sales of alcohol with the seller, owner and manager of the premises.

A record will be made in the officer's notebooks of anything said in relation to any sale of alcohol but no written record will be made of any information not related to the sale of alcohol. Recording equipment is not being used. Any confidential information overheard will not be recorded and therefore not be retained.

11. Applicant's Details

| | | | |
|---------------------|---------------------------------------|----------------|-------------------------------|
| Name (print) | Elizabeth Pritchard | Tel No: | 07760 167474 |
| Grade/Rank | Trading Standards Officer (Temporary) | Date | 7 th December 2022 |
| Signature | E D Pritchard | | |

12. Authorising Officer's Statement. [Spell out the "5 Ws" - Who; What; Where; When; Why and HOW- in this and the following box.]

I hereby authorise directed surveillance defined as follows: *[Why is the surveillance necessary, whom is the surveillance directed against, Where and When will it take place, What surveillance activity/equipment is sanctioned, How is it to be achieved?]*

Covert test purchases using underage volunteers for a period not to exceed three months from the date upon which judicial authorisation is given at the following premises:

1. [REDACTED]
2. The Garrick, Moorside Road, Urmston M41 5SH -
3. [REDACTED]
4. [REDACTED]
5. [REDACTED]
6. [REDACTED]
7. [REDACTED]
8. [REDACTED]
9. [REDACTED]

13. Explain why you believe the directed surveillance is necessary [Code paragraph 3.3].

Explain why you believe the directed surveillance to be proportionate to what is sought to be achieved by carrying it out [Code paragraphs 3.4 to 3.7].

1. I am satisfied that directed surveillance in the form of covert test purchasing is the only realistic, proportionate method of investigating the allegations that underage sales are taking place at each of the venues identified within the application. The likely outcome is either that the allegations will not be made out, in which case the premises licence holder can be informed of the results of the test purchasing exercise, or that the allegations will be made out and sufficient evidence will be obtained to provide for prosecution or a premises licence review. There is a clear public interest in preventing underage sales taking place for the protection of children and young persons and for the prevention of anti-social behaviour with which such underage sales are frequently associated.
2. I am satisfied that risk assessments that have been undertaken and the measures that have been put in place provide an adequate level of protection to the underage volunteers and the officers involved.
3. I do not consider that there is any material risk of collateral intrusion that would lead to the acquisition of personal information pertaining to third parties in circumstances where the authorised activity is limited to an attempt to make an underage purchase of alcohol and no personal information relating to any third party is sought or recorded.

| | | | |
|---|--------------------|----------------------|---------------------------------|
| 14. (Confidential Information Authorisation.) Supply detail demonstrating compliance with Code paragraphs 4.1 to 4.31. | | | |
| Not applicable | | | |
| Date of first review | | 19/01/2023 | |
| Programme for subsequent reviews of this authorisation: [Code paragraph 3.23]. Only complete this box if review dates after first review are known. If not or inappropriate to set additional review dates then leave blank. | | | |
| | | | |
| Name (Print) | JAMES PARRY | Grade / Rank | AUTHORISING OFFICER / SOLICITOR |
| Signature | <i>James Parry</i> | Date and time | 20/12/2022 07:46 |
| Expiry date and time [e.g.: authorisation granted on 1 April 2005 - expires on 30 June 2005, 23.59] | | 19/03/2023 23:59 | |

15. Urgent Authorisation [Code paragraph 5.9]: Authorising officer: explain why you considered the case so urgent that an oral instead of a written authorisation was given.

Not applicable

16. If you are only entitled to act in urgent cases: explain why it was not reasonably practicable for the application to be considered by a fully qualified authorising officer.

Not applicable

| | | | | |
|---|--|----------------------|--|--|
| Name (Print) | | Grade/ Rank | | |
| Signature | | Date and Time | | |
| Urgent authorisation Expiry date: | | Expiry time: | | |
| <i>Remember the 72 hour rule for urgent authorities - check Code of Practice.</i> | e.g. authorisation granted at 5pm on June 1 st expires 4.59pm on 4 th June | | | |

Order made on an application for judicial approval for authorisation to obtain or disclose communications data, to use a covert human intelligence source or to conduct directed surveillance. Regulation of Investigatory Powers Act 2000 sections 23A, 23B, 32A, 32B.

Manchester Magistrates' Court

Having considered the application, I (tick one):

- am satisfied that there are reasonable grounds for believing that the requirements of the Act were satisfied and remain satisfied, and that the relevant conditions are satisfied and I therefore approve the grant or renewal of the authorisation/notice.
- refuse to approve the grant or renewal of the authorisation/notice.
- refuse to approve the grant or renewal and quash the authorisation/notice.

Notes

Reasons

is the only realistic, & proportionate method of investigation
is likely to be effective
risk assessment has been undertaken
no material risk of collateral intrusion that would lead to the acquisition of 3rd party personal information.

Signed

Date: 21-12-2022

Time: 10:30 am

Full name:

NICHOLAS SHEPHERDSON JP

Address of magistrates' court:

Stockport
Manchester Magistrates' Court, Green Square, Wood St,
Manchester M60 1PR Stockport.
Edwart Street

PUNCH

PUBS & CO

Dear officers,

Re: Garrick's Head, Moorside road, Manchester M41 5SH: Response to written questions

Please find below our response to your questions in relation to the alleged failed test purchase at the above premises.

We have provided this response on behalf of the premises licence holder Punch Taverns Limited ('Punch'). This is not a response on behalf of the operator of the premises, their employees, agents or advisers.

Further, Punch accept no liability on behalf of the operator of the premises, their employees, agents or advisers.

Response to questions

Business information

1. *Please confirm the legal trading name of Punch Taverns and if it is a Limited company please confirm the company number and registered office address?*

The premises licence is held in the name of Punch Taverns Limited. Jubilee House, Second Avenue, Burton Upon Trent, Staffordshire, DE14 2WF Company number **03752645**

2. *Please confirm what your position is within the company of Punch Taverns.*

Tom Harvey Head of Legal – Property. For the avoidance of doubt I have relied upon my own investigations internally and legal advice in producing this response.

3. *Please can you confirm that you are authorised to speak on behalf of the company.*

Confirmed

4. *What is the nature of the business?*

Punch is a multi-award-winning pub company in the UK with around 1,250 pubs in England, Scotland and Wales. The vast majority of these premises are either leased

T: 01283 501600 | punchpubs.com

Punch, Jubilee House, Second Avenue, Burton upon Trent, Staffordshire, DE14 2WF

"Punch" and Punch Pubs & Co are business names of Punch Pubs & Co Limited Reg No. 3982441, Punch Taverns Limited Reg No. 3752645, Punch Partnerships (PML) Limited Reg No. 3321199, Punch Partnerships (PGRP) Limited Reg No. 3989664, Punch Partnerships (Seagull) Limited Reg No. 11301804, Punch Taverns (Branston) Limited Reg No. 5596581 and Punch Taverns (Services) Limited Reg No. 4221944, each of which is registered in England and Wales and has its Registered Office at Jubilee House as above.

to tenants or contracted to operators under commercial agreements. In both cases the day-to-day management of the premises is undertaken by the publicans or partners, as we refer to them. The vision is to facilitate passionate local partners and publicans to run exceptional community pubs.

Each business is independently run by our publicans and partners under their agreements.

5. *What is your understanding as to why you have received this letter?*

We understand that this letter has been received following an alleged failed test purchase at the premises on 22nd December 2022. We understand that a visit were made by two volunteers aged under 18 to premises. The volunteers entered The Garrick public house ('The Premises'), at approximately 19:45pm and were sold 1 bottle of Corona and 1 bottle of WKD. We further understand that the seller has been identified as Joshua Barker. We are aware that a previous sale of alcohol had been made on 19th August 2022 to two different volunteers aged under 18 by Joshua Barker at The Premises.

We understand that this letter has been served on Punch ostensibly as the premises licence holders at the premises.

6. *Please provide details of the relationship / connection your Company has with The Garrick Public House, Moorside Road, Urmston, M41 5SH.*

Punch own the premises. The premises is operated by Beer & Barrels Ltd under what is termed a partnership agreement, in this case signed on 26 May 2022. Under the agreement, it is for the partners to operate the premises, including hiring and managing staff.

The relationship therefore is at arms-length. There is no day-to-day control or management of the premises. That lies with our partners.

Information in relation to Licensing Act 2003

7. *Please give details of measures put in place by your company to prevent the sale of alcohol to children.*

Firstly, it is for the partner to operate the premises under their agreement and therefore to comply with all legal requirements including ensuring that staff are fully trained in the operator's policies and standards, including in relation to the prevention of under-age sales.

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Punch, Jubilee House, Second Avenue, Burton upon Trent, Staffordshire, DE14 2WF

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Punch, through the Punch Buyer's Club, make training materials available to all publicans and partners on a wide variety of topic and subjects, including age verification. However, it is our Partner who is responsible for nominating a DPS (who must be a personal licence holder) and it is the DPS who is responsible under law for supervising sales of alcohol at the premises.

Following the first failed test purchase, we investigated matters and reiterated to our partners the importance of training staff and reminding them of their responsibilities. We were given assurances that this had been done.

8. *What checks are made by your company to ensure these measures are being followed?*

Under our agreements, publicans and partners have the right to operate their own businesses on a day-to-day basis. It is not the responsibility of Punch to oversee this and indeed there is limited input that can be had in to matters such as hiring and training of staff. Should there be significant breaches of the law, then this would likely constitute a breach of the agreement with Punch. It would then be for Punch to determine what action they would consider is permitted under that agreement in relation to that breach. Punch's recourse is through this relationship, rather than through direct management or oversight of the day-to-day operation of the premises.

9. *Are you aware of Mr Joshua Barker? What is his role at The Garrick Public House?*

We understand that he is employed by the Partner. For a definitive answer, please direct this question either to Mr Barker or the directors of Beer & Barrels Limited.

We understand that following the second failed test purchase he has had his employment terminated. This response is without prejudice to the rights of any party to raise defences under S146 (4) or (6) of the Licensing Act in relation to either failed test purchase.

10. *Please give details of any training and anything else provided to Mr Barker in relation to underage sales.*

We would ask you to direct that question to either the DPS or the directors of Beer & Barrels Limited. Punch have not provided any direct training to Mr Barker as he is not an employee of Punch.

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Further information

11. Do you have anything further comments to add?

Legal Position where the premises licence holder does not have day to day management of the premises

It is a matter of settled law that simply holding a premises licence does not make the holder responsible for any alleged unlawful trading.

The definitive case is *Hall & Woodhouse v Borough and county of the Town of Poole* [200] EWHC 1587 (Admin). In this case, the Appellant pub company Hall & Woodhouse, appealed a decision of the Magistrate Court to the High Court seeking clarification on whether licensing authorities (or responsible authorities) could prosecute the premises licence holders in situations where they were not in day-to-day control of the premises. In this case the alleged offence was under S136(1)(a) Licensing Act 2003- undertaking unauthorised licensable activities. However, we submit that the principle applies to S146 equally.

In *Hall & Woodhouse*, Lord Justice Richards stated:

(Para 17) 'In my judgment, section 136(1)(a) is directed at persons who, as a matter of fact, actually carry on or attempt to carry on a licensable activity on or from premises. That is the natural meaning of the language used. The matters referred to in subsection (2), namely performing a play, participating as a sportsman and so on, also suggest that the focus is on actual conduct. So does section 139(1) which gives a person a defence where his act was due to a mistake etc. and he took all reasonable precautions and exercised all due diligence to avoid committing the offence.'

(Para 18) 'Section 136(1)(a) is not directed at holders of premises licences as such. An offence may be committed by carrying on a licensable activity when no premises licence exists at all. Where there is a premises licence but a licensable activity is carried on outside the scope of that licence or in breach of the conditions of the licence, it must, in my view, be a question of fact whether it is carried on by the holder of the licence. The mere fact that he is the holder of a licence does not make him automatically liable in respect of the carrying of a licensable activity on or from the premises to which the licence relates.'

(Para 22)... 'As I have said, I think it clear that section 136(1)(a) is concerned with actual conduct and whether a person has, as a matter of fact, carried out a licensable activity in breach of the provision.'

On this basis, we would respectfully suggest that allegations relating to an offence under S146 Licensing Act 2003 are more properly raised with the person alleged to

T: 01283 501600 | punchpubs.com

Punch, Jubilee House, Second Avenue, Burton upon Trent, Staffordshire, DE14 2WF

"Punch" and Punch Pubs & Co are business names of Punch Pubs & Co Limited Reg No. 3982441, Punch Taverns Limited Reg No. 3752645, Punch Partnerships (PML) Limited Reg No. 3321199, Punch Partnerships (PGRP) Limited Reg No. 3989664, Punch Partnerships (Seagull) Limited Reg No. 11301804, Punch Taverns (Branston) Limited Reg No. 5596581 and Punch Taverns (Services) Limited Reg No. 4221944, each of which is registered in England and Wales and has its Registered Office at Jubilee House as above.

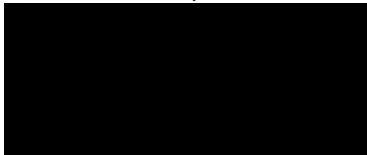
have committed the offence, the DPS, or the day-to-day operators of the premises- in this case Beer & Barrels Limited.

We will, of course, continue to work with the responsible authorities wherever possible to ensure that premises within the Punch estate trade within the law, subject, it goes without saying, to the constraints placed on Punch by the nature of the relationship with our publicans and partners.

It is sad to hear that someone has lost their job; but in this case we support the action that has been taken by our partners. Staff need to understand that they must ensure there are no sales of alcohol to under 18's. it is our experience, however, that some individuals for whatever reason, do not seem capable of undertaking the necessary age verification checks and in such a case cannot therefore work where such checks are a necessary part of the role.

Punch Pubs reserve the right to take further action against our Partner should circumstances lead us to believe that there was a fundamental failing on their part in relation to these sales. We would welcome any input that the council may have following their investigations in this regard.

Yours sincerely



TOM HARVEY

Head of Legal – Property.

T: 01283 501600 | punchpubs.com

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COUNCIL

Mr Joshua Barker
c/o Garricks Head
Moorside Road
URMSTON
M41 5SH

Elizabeth Pritchard
Trading Standards, Regulatory Services
Trafford Council
Ground Floor, Trafford Town Hall, Talbot Road
Stretford, Manchester M32 0TH
Email trading.standards@trafford.gov.uk
Telephone 0161 912 4242
www.trafford.gov.uk

Date 24th January 2023
Reference UAS / GPH / JB / 22.12.22

Dear Mr Barker,

Re: GARRICKS HEAD PUBLIC HOUSE – s146 LICENSING ACT 2003

I am writing to you in relation to the sale of alcohol to persons under the age of 18 on Thursday 22nd December 2022 from the Garricks Head Public House, Moorside Road, Urmston, M41 5SH as the seller.

Please find enclosed your opportunity to answer the interview questions in writing.

The questions are being asked in accordance with the Police and Criminal Evidence Act and are asked under caution.

You may seek legal advice from a legal representative before answering the questions.

Agreement to answering these questions ensures all relevant information is recorded correctly, and would provide an opportunity for you to produce relevant documentation / evidence. I should warn you that refusal to answer the questions is not a bar to proceedings being instigated, and you should take note of the following caution should you wish to make any comments on this matter.

The caution is as follows:

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Yours sincerely

**MRS ELIZABETH PRITCHARD
TRADING STANDARDS OFFICER**

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Please provide any supporting documentation to support your answers.

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Visits were made by two volunteers aged under 18 to premises as authorised under the Regulation of Investigatory Powers Act 2000 and for which judicial approval from a district judge was given.

The volunteers entered The Garrick public house, Moorside Road, Urmston at approximately 7.45pm and were sold 1 bottle of Corona and 1 bottle of WKD. The seller has been identified as Joshua Barker. A previous sale of alcohol had been made on 19th August 2022 to two different volunteers aged under 18 by Joshua Barker at The Garrick public house.

The sale of alcohol to a person under the age of 18 is an offence under section 146 of the Licensing Act 2003.

General Questions

1. *Please confirm your full name, home address, and Date of Birth*

2. *What is your current profession?*

3. *What is your understanding as to why you have received this letter?*

4. *Please provide details of the relationship you have and your role at The Garrick Public House, Moorside Road, Urmston, M41 5SH.*

Information in relation to Licensing Act 2003

5. *Please give details of your understanding of the law in relation to the protection of children from harm.*

6. *Please give details of your understanding of your role at The Garrick Public House in the protection of children from harm.*

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8. *What training have you been given and by who to ensure these measures are being followed?*

9. *Please give details of this training including when it was given, who by, records, refresher training etc.*

10. *Can you provide any information in relation to the evening of 22nd December 2022 and the sale of 1 bottle of Corona and 1 bottle of WKD to 2 females under the age of 18?*

Further information

That concludes my questions for now.

11. Do you have anything further comments to add?



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Flat 1
37-39 Stretford Road
Manchester
M41 9JY

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Recommendation

The Licensing Act 2003, s52 empowers the Licensing Sub-Committee upon review of a licence to:

1. Modify the conditions of the licence;
2. Exclude a licensing activity from the scope of the licence;
3. Remove the designated premises supervisor;
4. Suspend the licence for a period of no more than three months;
5. To revoke the licence.

The Applicant seeks to ensure that the licence holder is able to operate in a manner that is consistent with the licensing objectives and in particular:

1. The prevention of crime and disorder;
2. Public Safety, and;
3. The protection of children from harm.

The Applicant recommends that:

1. The Licensing Sub-Committee removes the designated supervisor;
2. If the Licensing Sub-Committee is satisfied that the licence holder has agreed to the proposed amendments to the licence conditions set out in schedule A below, and has demonstrated that they are able and willing to abide by those conditions, and has put in place adequate arrangements to ensure the safe conduct of public events, modify the terms of the licence to include those amended conditions;
3. In the event that the licence holder cannot demonstrate to the Licensing Sub-Committee that adequate remedial action has been taken by the date of the review to ensure future compliance with the proposed licence conditions and the safe conduct of public events and the avoidance of the breaches and risks identified within this report, it is the Applicant's opinion that the licence should be suspended for such time as is sufficient, but for no more than three months, to enable the licence holder to:
 - i. Replace the designated premises supervisor;
 - ii. Replace the current safety management team with a robust and effective team who are committed to abiding by the terms and conditions of the licence and the safe conduct of public events, and;
 - iii. To impose the modifications to the licence set out within schedule A below.
4. If the licence holder cannot demonstrate to the Licensing Sub-Committee that adequate remedial action has been, or is to be taken to ensure compliance with the licensing objectives and the conditions and proposed

conditions of the licence, it is the Applicant's opinion that the licence must be revoked.

Schedule A:

1. A 'Challenge 25' policy shall be operated on the premises at all times. The policy must be understood by all employees. The policy will be documented, read and signed by all individuals working at the business to indicate that they understand it. The policy must require all staff to check the identification of all persons who appear to be less than 25 years of age.
2. The check shall be made by examining either a passport, photographic driving licence or PASS approved proof of age card. These checks must be made for every sale of this nature regardless of previous checks. Any individual who works at the premise must be aware of the 'Challenge 25' policy.
3. Clearly visible notices shall be displayed at the entrance, at the point of sale and where the goods are displayed highlighting the operation of the 'Challenge 25' policy. The notices will display details of the operation of the 'Challenge 25' and valid identification policy.
4. A refusals register will be maintained detailing all refusals and the reason for the refusal, including people suspected of purchasing alcohol or tobacco on behalf of a person under 18 years of age. The refusals register will be reviewed by the designated premises supervisor on a weekly basis to show that refusals are being monitored and to sign and date the refusals register when this review takes place.
5. The designated premises supervisor shall observe staff undertaking sales of age restricted products on a weekly basis to ensure they are operating the 'Challenge 25' policy, requesting the appropriate identification and completing the refusals register appropriately and record that observations have taken place.
6. CCTV to be installed and maintained in working order. CCTV images to be retained for 28 days and produced to Authorised Officers of Trafford Council and police immediately upon request. All employees will be trained

in relation to use of CCTV equipment. The Licensee/The Manager/Duty Manager will be able to produce the required CCTV images immediately upon request to Authorised Officers of Trafford. CCTV equipment to be checked at the commencement of the trading day. If the CCTV is not working no retail sale of alcohol may take place until such times as the equipment is working.

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-----Original Message-----

From: alan wood [REDACTED]
Sent: 30 March 2016 14:03
To: Belfield, Peter
Subject: Re: Garrick's Head

> On 30 Mar 2016, at 13:59, alan wood [REDACTED] wrote:

>

> Ref: Noise levels

>

> I am a resident living on Beechfield Avenue and am writing to complain about the increasing noise levels, which are occurring more frequently from the Garrick's Head pub, Moorside Road, Flixton.

>

> Recently events held at the venue are become increasingly louder, continuing into the early hours of the morning.

> The noise levels especially over the weekends are a nuisance, and can be heard through closed doors and windows, to the extent where it stifles the volume of our home entertainment.

> Events held which continue into the morning hours are a real disturbance we have young children and this has been a problem when trying to sleep.

>

> The surrounding area to the Garrick's Head is mainly residential and the noise nuisance is only going to increase with the summer months approaching. I have passed your details onto several other concerned residents.

>

> Regards

> Julie Wood

From: alan wood [REDACTED]
Sent: 10 May 2016 10:15
To: Grey, Donna
Subject: Re: Automatic reply: Garricks Head, Urmston

F.A.O. Donna Grey

Unfortunately I'm writing concerning the noise nuisance again from the Garricks Head. The past two Saturday evenings 30th April and 7th May the volume has been particularly bad. The music could be heard word for word :
9.52pm Falling in love with someone you shouldn't fall in love with
10.04pm Summer of 69
10.09 Friday I'm in love
11.40 Sex on fire

And the list goes on !
At 11.40pm my 9 year old daughter was woken by the noise which is I find totally unacceptable. I am aware music can be played until 11pm however the noise which woke my daughter was playing at 11.40 ???
The noise is an issue for local residents and with the warmer evening approaching and windows open it is a real problem.
I will be passing your email details over to other concerned neighbour's who have commented recently and who are also unhappy with the noise nuisance.

Regards
Julie Wood

From: Samantha Deakin [REDACTED]
Sent: 12 May 2016 12:03
To: Grey, Donna
Subject: RE: Garricks Head, Urmston

Hello Donna

I would like to make an official complaint about the music events at the Garrick

The Jonny Spangles event kept my whole family up until after 2 am – due to the loud music.

In addition, most Saturday's are also a problem to me.

The fire door is not being kept closed at all times – this is opened for ventilation reasons and this is not acceptable to the local residents.

I consider this to be a statutory nuisance which I would like you to resolve.

I would like to make an objection to any further extension of time that the Garrick request.

They should be monitoring the noise from their premises on a regular basis and ensure that they are not causing a problem to the local residents. They should consider holding a public meeting to see what effect they are having on the local residents.

I know I am not the only one who is affected.

Please can you advise me what I would need to do to take this further.

Kind Regards

Samantha Deakin

From: mandy.fitzsimmons [REDACTED]
Sent: 26 December 2016 23:33
To: Licensing; Belfield, Peter
Cc: Taylor1, Janet; Belfield, Peter; Lally, Paul
Subject: RE: The Garrick's Head Urmston M41 5SH/

Dear Joanne and Peter

I would like to complain (yet again) about the ridiculous noise levels from the Garrick's Head and their lack of respect for neighbours and licensing laws. I telephoned them at 9.30 this evening to ask them to close their side doors and ask what time they would be playing music until as it was very loud and my children were trying to sleep. The lady I spoke to said they had a licence until 11.15 and their doors were closed and wasn't very interested in my complaint.

I would like to know why I can still hear very loud live music (rolling on the river) at 11.30pm. If their licence is until 11.15 why do they think they can carry on until later? Clearly they do not care about people trying to sleep or the licence that you give them.

This is not the first time I have complained about the noise levels or the fact that they go over their hours. It's just not on. I have a young family and need my sleep. I wish I could move house but we can't afford to. It's having a detrimental affect on my health and stress levels every weekend because of the noise. We shouldn't have to tolerate this. The landlord / landlady should be made to leave the premises and stand by the nearest property every half an hour to record the noise levels and adjust accordingly. How often do council employees visit pubs who play live music to monitor the sound levels?

I hope to hear from you soon.

Kind regards

Mandy Fitzsimmons

From: Mandy Fitzsimmons [REDACTED]
Sent: 09 June 2018 00:25
To: Licensing
Subject: Garrick's Head M41 5SH

Hi

What time is this pub allowed to play music until? They are playing very loud music on a Friday and Saturday until after midnight and it's just not acceptable. It's very loud and stopping local residents from having their windows open and being able to sleep. Its got to stop.

Kind regards
Amanda

[Sent from Yahoo Mail on Android](#)

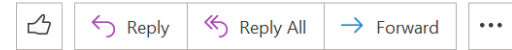
Garrick's Head noise M41 5SH



Daisy Cooper

To  Licensing

SRU'S



Sat 21/12/2019 22:06

Hi

The loud music from The Garrick every Saturday night is just ridiculous. They have the side doors open and the music blasts out for all local residents to hear. How on earth can there be a planning request to build apartments right next to the door where the music comes from?

This music can be heard on Craig Avenue so unless the pub is going to be completely sound proofed, why would anyone want to move into the flats? Unless you are completely happy to be kept awake until past midnight every Saturday?

Personally I would recommend the whole building to be knocked down and houses be built instead.

What can be done about the noise every Saturday?

Lucy Rogers

From: Daisy Cooper [REDACTED]
Sent: 21 June 2020 20:05
To: Licensing <licensing@trafford.gov.uk>
Subject: Garrick's Head Pub, Moorside Road, Urmston M41 5SH breaking lockdown rules

To whom it may concern

The Garrick's Head has been open at the weekends to sell takeaway drinks. However, people are not taking drinks away, they are staying in the beer garden and car park, in large noisy groups, drinking and then buying more drinks.



This should not be happening, surely the pub is breaking the law by allowing this and should have their license revoked?

I have attached photos of the groups who were drinking there for over an hour today.

Garrick's Head M41 5SH

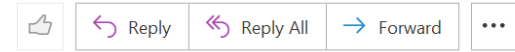


Daisy Cooper

To  Licensing;  Environmental Health

SRU'S

 You replied to this message on 13/08/2020 13:20.



Thu 30/07/2020 22:28

This pub was trouble from day 1 when lockdown was lifted and the police were there at 4pm.

Local residents have to put up with loud, drunk people outside every night. Saturday nights are ridiculous with people shouting outside well after 12.30am. Why are they allowed to serve drinks this late?


Please look into this. It really isn't fair that we are kept awake every weekend while they break the rules.






Re: 174347 - Garrick's Head



Daisy Cooper

To: Grey, Donna

 You replied to this message on 17/08/2020 16:07.

  Reply  Reply All  Forward 

Sat 15/08/2020 10:01

Dear Donna

I am very disappointed by this. Several nights this week from Sunday onwards we have had to put up with noisy people in the car park from 12.30 onwards. Why is last orders 12am with kick out at 12.30 in a residential area?

My 9 year old daughter was woken up at 11.45pm with people shouting in the car park.

With it being so hot we've had our windows open at night but then that means we either get woken up or can't sleep because of drunken idiots standing outside the pub for ages shouting.

Of course the landlady will try and blame others but it's definitely noise from the pub and not local parties when it's from their direction and several nights a week!

I've not heard anything good about the new landlady. She's known for running pubs with people taking drugs and then losing her licence. I just hope she doesn't stay around for long here either as clearly there is no regard for local residents.

Apparently there is an outside event at the pub on 29th August, how will this be checked on with regards to social distancing and noise?

Regards

Daisy

Garrick Head Urmston



Jennifer Nolan

To Licensing
Cc Environmental Protection

Licensing Act 2003 - Premises Applications/Queries

Follow up. Completed on 28 May 2021.
You replied to this message on 28/05/2021 15:24.

Hi

Please can someone confirm why from tonight the Garricks Head in Urmston is now opened till 2am throughout the bank holiday?

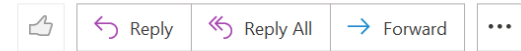
Have the people who agreed this visited the area?

It is mainly residential!

Please confirm ASAP why this was agreed and on what basis?

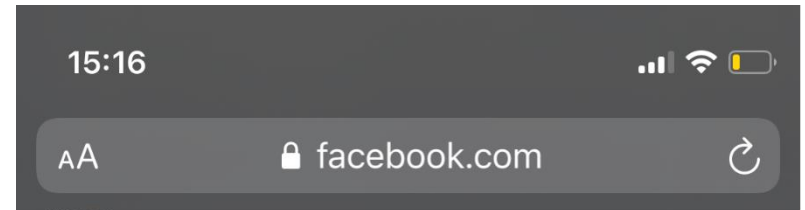
Regards

Jen Whitworth



Fri 28/05/2021 15:17

Page 114



Garricks Head (Flixton)

3 hrs · 🌐

🍷🍷 BANK HOLIDAY WEEKEND 🍷🍷

What a great weekend we have planned

Open till 2am Friday, Saturday, Sunday and Monday.
Last entry 11pm.

☀️☀️ The weather is looking good . Come and sit in the beer garden. Bring the kids and pooches. ☀️☀️

🎤🎤 We have a DJ playing Saturday and Sunday evening. Unfortunately there is no singing or dancing allowed but it won't stop us having a good time.

⚽⚽⚽ Champions league final.
Manchester City vs Chelsea
Kick off 8pm tomorrow ⚽⚽⚽

If you want to book a table for any of the weekend please message us or call 0161 747 9033



Re: The Garrick Pub Urmston

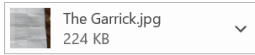


Simon Wrigley

To: Licensing; Armstrong, Katie



Follow up. Start by 14 June 2021. Due by 14 June 2021.
If there are problems with how this message is displayed, click here to view it in a web browser.



Reply Reply All Forward

Fri 11/06/2021 20:00

Hi Katie,

Apologies, my email system is annoyingly unreliable....I've cut and pasted the email into the body of this email below. It was sent to Environmental Protection at Trafford, and copied to Licensing at Trafford and to the three local councilors who represent the Flixton ward affected. I have also attached the letter sent to local residents by The Garrick Pub.

Many thanks,

Simon Wrigley

Email sent Thursday 10th June:

I would like to complain about the level of noise coming from The Garrick pub on Moorside Road Urmston. As we lie in bed at night we can hear constant noise and shouting on Friday and Saturday evenings, particularly at and around midnight. In addition to the noise, we have witnessed people coming out of the Garrick smashing bottles in the street, overturning bins, and taking drugs (the evidence of laughing gas cannisters is all around in the streets around The Garrick pub)

We are new residents at 2A Briar Close, together with our daughter at number 2B Briar Close (new flats above the old Coop building (42-44 Brook Road). Our daughter has an 18 month old child who has been kept awake at night with the noise. Many other residents are extremely unhappy with the level of noise and antisocial behavior, which is apparently worse than ever, according to one resident of 44 years on Briar Close.

I was staggered to receive the attached letter through our letterbox today from the Garrick informing us that they are planning live music OUTSIDE the pub, running until 10pm at night, together with a large tv screen showing the Euro football, which could easily last until well beyond 10pm. Our grandson goes to bed at 7pm!!

1 Is it possible to prevent these events from taking place, in view of their unacceptable antisocial nature, and the groundswell of public opinion against them? - we have not met a single neighbour in Favour of the events

2 Who should I contact regarding the illicit drug abuse which is clearly taking place and no doubt contributing to the noise and total disregard for local residents?

This is a totally unsuitable venue for open-air events of this nature We estimate the noise will reach well over 200 homes in the neighbourhood (ie at least 400 residents).

3 In addition to the unsociable behavior, the Garrick has caused a huge parking problem on our streets as they are now using what was the already reduced car park for outdoor seating. Who should we contact regarding this issue? The car park at the Garrick used to be much larger, but half of the car park is currently a building site for new dwellings. The remaining small car park has now disappeared completely due to the new table area. One elderly resident on Brook Road was recently blocked in by a car parked across his drive.

When we spoke to the licensee, John, he was abusive to us and did not accept any responsibility for the nuisance and antisocial behavior of his customers - I understand that this is completely incorrect, and that a key responsibility of a licensee is to ensure that the local community is protected from noise and antisocial behaviour. Please ensure that my name and address is NOT supplied to the Garrick pub, as we found John very intimidating, and frankly do not trust him.

4 Has the pub been granted permission to hold these open air events?

5 And if so, who has agreed to this crazy decision and how do we challenge it?

Many thanks,

Simon & Helen Wrigley 2A Briar Close M41 5PX (07741 242903)

and

Emma Wrigley 2B Briar Close M41 5PX

Attachment:

The Garricks Head
Moorside Road
Urmston
Manchester
0161-747-9033
07539101169

Dear Neighbours,

We just wanted to introduce ourselves myself (Dawn) and Steve are the landlord of The Garrick's Head. I am a local lady who has owned pubs and estate agents in the area for the last 30 years.

Our aim is to make this a community pub that is a safe environment for everybody.

We want to bring it back to its former glory where you can bring the kids and dogs for a relaxing time.

We are involved in a lot of charity work and our main charity is Clic Sargent which is a children's cancer charity.

We will be putting on events to raise money.

We would like all our neighbours to have priority bookings .

We have recently had an outdoor screen fitted outside for the euros. The last game starts at 8pm and the outdoor tvs will be turned off after the match as we want as little disruptions to noise as possible.

The side smoking area will close at 9pm. We have signs surrounding the pub asking customers to always respect our neighbours.

At weekends we also have a door team to enable us to keep the noise down and disruption to a minimum.

We will be putting on live music outside on occasions which will finish by 10pm. you will have priority on all bookings.

We run a challenge 25 policy with a zero tolerance to drugs.

We have teamed up with pub watch which all pubs in the area. If there is any form of violence, racism, and homophobic behaviour they will be banned from all pubs.

If you have any issues regarding customers, noise or the pub please feel free to call in or give me a call to discuss it.

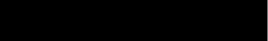
If we can all work together to bring the pub back to what it was and make it known for a community and charity work.

Kind regards



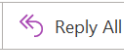
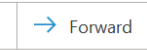

[Redacted signature]

Complaint about pub



rachel walker
To  Licensing



  Reply  Reply All  Forward 

Sun 13/06/2021 22:22

Hello

Please send forms to record complaints and diarise regarding our local pub, The Garricks Head on Moorside Road in urmston.

Constant noise, anti social behaviour including drug dealing and urinating on properties as well as obstructive parking are causing a nuisance to neighbours.

Regards

Sent from my iPhone

The Garrick Head Urmston

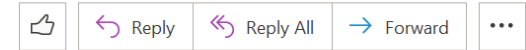


Jennifer Nolan

To Environmental Health; Armstrong, Katie

SRU'S

Follow up. Start by 14 June 2021. Due by 14 June 2021.



Mon 14/06/2021 13:10

Pls see attached videos from our back garden ring camera just from this weekend.

First one is at 1am on Friday morning - my husband goes to have a look at why there is still so much noise. This is every weekend as the pub now uses its car park space as a seating area noise and shouting and now the TV playing boxing matches goes on through to midnight and beyond.

The next 3 videos are from Sat - people from the pub coming down the back of our house onto private property to smoke weed, be sick and urinate.

Again as there are now crowds allowed to drink outside where the car park used to be they are hopping over the wall and using private property to do what they want.

The pubs capacity and outdoor space has increased since lockdown.

The noise is excessive from the pub - and as it's allowed to be open till 12am and on occasions 2am this noise continues all through the day and night.

Pls can this be reviewed - i can't understand why it's allowed to be open so late when there are mainly families and young children who live in this area.

It's unacceptable and is encouraging antisocial behaviour. It is not a family pub or a residential pub it's like a sports bar/club with the TV that faces residential properties. I feel like I'm living back in the town centre on a sat night and spill out time.

Pls can you confirm what you will do to tackle these problems?

Concerns re Garrick's Head Pub

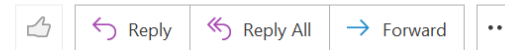


Kate Broadhurst

To Armstrong, Katie

SRU'S

Follow up. Start by 21 June 2021. Due by 21 June 2021.



Fri 18/06/2021 17:47

Dear all

I'm sure the issues regarding the above named pub has now been brought to your attention but I feel compelled to write regarding my concerns about the illegal activity and general nuisance caused since the reopening of The Garrick's Head pub on the corner of Brook Road and Moorside Road in Flixton.

Firstly, let me say that previously there was never been a problem, certainly not one that I am aware of or witnessed and the noise after closing time never bothered me. However since the establishment came under new management there has been such a deterioration in the activity and behaviour of its clientele that it has made the area a virtual no-go zone for my family (and I'm sure other families feel the same).

There is open drug use on the premises, I choose to walk alternative routes when I'm with my children as I am fearful that they might witness this. Outside the pub there is regularly regarded remnants of drug-use and various bodily fluids - vomit, urine and blood. In the best of times this would be disgusting and unsanitary but during a pandemic it's unsafe and should be dealt with by management as part of a considered risk-assessment, not left to residents to deal with.

There are late night disturbances, fights, screaming, anti-social behaviour, bins kicked over and the noise last Friday (11th) was so loud between 12.45am and 1.15am that it woke my children up. I was unaware that the pub had a late licence and the noise is certainly outside of the hours advertised on it's website/ social media.

The parking is dangerous and if something is not done to remedy this with immediate effect I am concerned there will be an accident or worse. I have already seen a child nearly knocked off his bike because the visibility, due to the double parking, is abysmal. Cars regularly double park at the top of the cul-de-sac I live on and today we were unable to get our bins emptied because the lorry couldn't access the road. The morning after the England game last week cars were double parked and vans couldn't access, or get out of, the road. Further to the obvious dangers posed by such parking for children and adults crossing the road, the access issue directly puts a number of elderly and vulnerable residents at risk as they regularly rely on ambulances to assist them. I would like to hear your ideas on solving this particular issue as it's of primary concern due to the immediate risks it poses to residents. Since complaints have been made, the pub has in the last couple of days opened a small corner of its carpark that was hitherto cordoned off. As the capacity of this is far less than a tenth it was previously (before it was sold for houses and the remaining small area repurposed to extend its outdoor beer garden) it remains to be seen if this will have any impact.

The accelerated deterioration of the pub is also concerning as the site has not historically been problematic. Is it usual, as part of your enquiries and research, to look at the licensee's previous establishments to see if this an ongoing problem? If that were the case it would feel rather more serious and worrying to local residents.

I trust that this email will remain private, or certainly if its content is shared that my name, identifying location (the fact I live on a cultural-de-sac) and email address will be redacted.

Thank you in advance, I will wait to hear back from you

Kindest regards

Kate

The Garrick Pub, Flixton

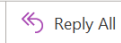


Elizabeth Kistler Coulson

To [Environmental Health](#); [Armstrong, Katie](#); [Carter, Ged](#); [Thomas, Simon](#); [O'Sullivan, Dolores](#)

SRU'S

[i](#) Follow up. Start by 21 June 2021. Due by 21 June 2021.



Fri 18/06/2021 23:5

To Whom it May Concern,

I write to bring your attention to the excessive noise and anti-social behaviour at The Garrick Pub on Brook Road, Flixton. I have lived on Brook Road for seven years, and until the new management took over the pub this year have never had cause to complain. I'm sure you would agree that some noise is to be expected when living in close proximity to a pub, but since the new management took over there have been the following causes for concern:

- Extreme noise, especially after midnight. This is everything from patrons screaming and shouting to large fights and is hugely disturbing. I now understand that the pub is proposing outdoor events and live music, which is completely unacceptable in an residential setting
- Detritus from illegal drugs on the pavement
- Pools of vomit on the pavement - I'm sure you can imagine how unpleasant it is to have to ensure your children avoid puddles of sick on the walk to school in the morning. In fact, my 6-year-old daughter was distraught tonight when she stepped in a pile of fresh sick outside the pub while walking home from cricket practice at 19:40.
- Huge problems with parking, including parking on corners making it difficult to safely cross roads, and I dread to think what would happen if an ambulance or emergency services needed access. I'm sure you are aware that the pub previously had two large car parks, one of which it sold for housing and one of which it is now using as a beer garden. It is completely inappropriate for a venue of this size to no longer have any parking available and this is having a detrimental effect on the whole street.

In sum, the pub is overcrowded (blatantly breaking covid rules with an completely packed beer garden) and the patrons are overserved and allowed to engage in anti-social behaviour. At the same time, the pub is not behaving in a way appropriate to its residential setting by removing the use of its car park and allowing and even planning for excessive noise. Your help in this matter you would be appreciated.

Best wishes,

Elizabeth Coulson

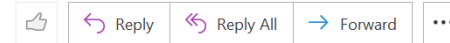
Page 121

The Garrick's Head



T Hunt
To Environmental Health; Armstrong, Katie

Follow up. Start by 15 June 2021. Due by 15 June 2021.



Mon 14/06/2021 22:53

Good evening,

I am writing to raise some concerns I have with the Garrick's Head pub, which I live opposite on Brook Road.

The side of the pub opposite my house used to be a car park, but during the last 8 or so weeks has become an extended beer garden and smoking area, recently with the addition of a huge TV showing the football. During the period of time where pubs were only allowed to serve people outside, we were very tolerant of the noise and issues that have come with the additional seating given that the pub had no other choice.

I'm incredibly concerned though that the installation of the outdoor TV along with recent planning application for a permanent smoking area to the side of the pub suggest that this space will not be returning to a car park in the near future. This brings with it several issues for those of us living on Brook Road. Mainly, the additional cars from those visiting the pub are making it increasingly difficult to find parking on our road and there is often traffic because of the number of cars on both sides of the road. Both mine and my partner's cars have been clipped by people driving past outside our house due to the overcrowded road. On Saturday night I was blocked into my drive as a van had ignored and parked across the white access lines.

Aside from the parking, the Brook Road side of the pub faces several houses, and moving seating and the smoking area to that side is reducing the privacy of those residents. There has already been a lot of noise late at night, a few fights and shouting, frequently taxis beeping outside the pub after midnight, smashed bottles and glasses on the road and perhaps the most upsetting is the number of people who area choosing to urinate on mine and my neighbours walls/fences/bins. I have been absolutely shocked by the number of people doing this and that the clientele at The Garrick's Head seem to think this is acceptabl. Over the past weekend I have seen 9 people urinating and 2 people throwing up in the area directly outside my house. I have in fact spent most of this weekend out of the house and these are simply the occasions I have seen when I've gone to my window. I imagine the actual numbers are much higher.

I feel that some of these parking issues could be avoided if the beer garden for the pub remained on the Moorside road side of the pub, allowing the car park to remain as just that. As for the urinating, fighting, noise and the general feeling of not being safe in my own home that the pub is creating, do you have any suggestions of what can be done? We have called the police a few times when fights have broken out or when the noise levels get ridiculously high but I'm aware they have emergencies to deal with and don't want to cause them to be spread even more thinly.

I look forward to hearing from you.

Tessa Hunt

RE: Late licenses

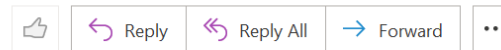


Mandy Fitzsimmons

To Licensing



You replied to this message on 24/11/2021 11:55.



Tue 23/11/2021 10:50

Hi Katie

Apologies for the delay in getting back to you. The premises in question is The Garrick's Head M41 5SH.

I think they a music licence until 11pm however, on the past 2 Saturdays we've had to ensure loud live music until at least 11.45. This Saturday i thought it had finished at 10.30 and was glad of the peace. However, the band must have just been on a break as they were back even louder just before 11.

They often keep the side door open which obviously increases the noise levels.

Three new houses have been built next to the pub. I feel for the people who move into those houses as the noise is ridiculous. I'm sure as part of the planning permission approval there was something about increased sound proofing, I can't imagine that anything has been done on this as we can still hear songs word for word and we live a good few doors away.

What can be done to complain about the live music after 11am?

Many thanks

Mandy

[Sent from Yahoo Mail on Android](#)

From: Jennifer Nolan [REDACTED]
Date: 5 August 2022 at 19:06:36 BST
To: environmental.health@trafford.gov.uk
Subject: Garricks Head Urmston

Hi

Garricks head are using outdoor speakers for an singer as they have before.

I can hear it in my house even with the windows closed.

It is stated in their noise management plan that there are no outdoor speakers to be used.

It is also stated in their noise management plan that glass collection should happen from 7am-7pm. It doesn't.

Please confirm who monitors this noise management plan.

I look forward to your reply

Regards

Jen Whitworth

Sent from my iPhone

From: Thomas, Simon
Sent: 08 August 2022 19:03
To: Boyle, Joanne <Joanne.Boyle@trafford.gov.uk>; Licensing <licensing@trafford.gov.uk>
Cc: Carter, Ged <Ged.Carter@trafford.gov.uk>; O'Sullivan, Dolores <Dolores.O'Sullivan@trafford.gov.uk>
Subject: Garricks Head Noise Complaints

Hi Joanne

I have received complaints regarding noise from the Garrick's Head, ongoing recently, but over the last weekend it became quite a nuisance.

I have been told that the live band/DJ was clearly audible past 11 pm on Sat 6th August, and that it seems the doors were open whilst the band played. Sunday 7th August had bouncy castles, and children's games with a DJ based outside the pub in their garden and again the noise was very intrusive.

I am happy to visit the premises to remind them of their responsibilities but could you please let me know of any restrictions on noise, is there supposed to be a noise limiter in the premises? Should the doors remain closed during music functions(band or DJ)?

What are their restrictions, if any, around external DJs? If they require TEN's was one applied for last Sunday?

Thank you in anticipation

Kindest Regards

Garricks Head Urmston

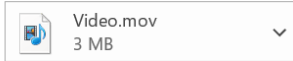


Jennifer Nolan [REDACTED]

To Licensing

Cc Thomas, Simon

SRU'S



Hi

Could the enforcement officer contact me back regarding the Garricks head pub in Urmston as promised.

This was tonight at 11.20pm, fireworks!

Woke up my 6yr old crying and sent my dog crazy.

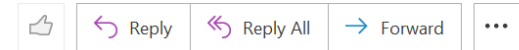
All from the pubs car park.

It's unacceptable and inflammatory.

I look forward to the call [REDACTED]

Thanks Jen

Sent from my iPhone



Thu 25/08/2022 23:34

Garricks Head



Thomas, Simon
To Crotty, Ursula; Licensing



Reply Reply All Forward

Fri 26/08/2022 12:38

Hi Ursula

Further to the report on the Garrick it seems that last night Thurs 25th a large fireworks display was set off at around 11.20pm

I will forward video when I get to my laptop to back up the claim

This behaviour is very disturbing to residents and I feel we need an explanation and potentially conditions on the licence to arrest the extremely anti social noise issues from the pub

Simon Thomas
Labour Councillor Flixton Ward



www.trafford.gov.uk

From: Simon Wrigley [REDACTED]
Sent: 17 September 2022 09:40
To: Licensing <licensing@trafford.gov.uk>
Cc: Carter, Ged [REDACTED]; Thomas, Simon [REDACTED]
Subject: The Roebuck Pub

Hi there, I am contacting you in the capacity of a resident (2a Briar Close - the apartment above The Gallery 44 Brook Road which is licensed and we own).

Last night we were woken by a very loud screaming noise. Together with many other residents we got out of bed (approximately 11.50pm) and went out onto Brook Road to see where the noise was coming from and whether it posed a threat to us.

We were greeted by the Robuck publican (Dawn) who said that she had evacuated the pub, that there had been a freak accident, that it could have killed her operative and that they were lucky to be alive. I don't know any more details than this. A lot of young people were streaming out of the pub at the time, with no regard for keeping noise levels down.

I have several concerns.

- 1 If the screaming noise was as a result of changing the barrels, why was it being done at this time?
- 2 What time is The Roebuck licensed to sell alcohol? Clearly many people were still inside the pub just before midnight.
- 3 By the publican's own admission, somebody could have been killed, which surely warrants an investigation by H&S?
- 4 If she "evacuated the pub" (her words), and "we are lucky to be alive" (her words), does the possible threat to life affect local residents? And what will be done to prevent this danger in future?...let alone the antisocial behaviour presented by the accident and Roebuck customers exiting the pub.
- 5 My understanding is that Dawn does not have a license. Is this correct? There was nobody else on site acting as a licensee on duty at the time.

DO NOT PASS ON MY NAME OR ADDRESS TO ANYONE. I DO NOT TRUST THE ROEBUCK. WE HAVE WITNESSED DRUG TAKING ON A LARGE SCALE (AND HAVE BROUGHT THIS TO THE ATTENTION OF THE POLICE), BUT WE FEAR FOR OUR SAFETY IF MY NAME AND ADDRESS WAS DIVULGED TO DAWN OR ANYONE ELSE.

Many thanks,

Simon Wrigley

From: Armstrong, Katie <Katie.Armstrong@trafford.gov.uk> on behalf of Licensing <licensing@trafford.gov.uk>
Sent: Wednesday, September 21, 2022 1:39 PM
To: Simon Wrigley [REDACTED]
Subject: RE: The Roebuck Pub

Good Afternoon Simon,

Thank you for your email.

Before we pass it on, please can you clarify if you mean The Roebuck Pub, Garricks Head or Bird l'th Hand?

With Regards,






Katie Armstrong
Licensing Officer
Place Directorate - Regulatory Services
Trafford Town Hall
Talbot Road

Re: The Roebuck Pub




Simon Wrigley
To: Licensing



  Reply  Reply All  Forward 

Wed 21/09/2022 13:56



 Follow up. Start by 21 September 2022. Due by 21 September 2022.
If there are problems with how this message is displayed, click here to view it in a web browser.

I'm sorry, I meant the Garrick on Mooreside Road

From: Armstrong, Katie <Katie.Armstrong@trafford.gov.uk> on behalf of Licensing <licensing@trafford.gov.uk>
Sent: Wednesday, September 21, 2022 1:39 PM
To: Simon Wrigley 
Subject: RE: The Roebuck Pub

Good Afternoon Simon,

Thank you for your email.

Before we see it as, please can you clarify if you mean The Roebuck Pub, Corstorphine Road or Bird 'th' Head?

The Garricks Head

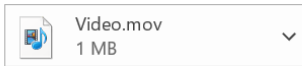


Jennifer Nolan

To Licensing; Environmental Health; Boles, James

SRU'S

Follow up. Start by 24 April 2023. Due by 24 April 2023.
You replied to this message on 24/04/2023 16:45.



Sat 22/04/2023 20:46

Hi

I hope you are all well.

Im contacting you again regarding the Garricks Head on Moorside Road.

Since our last contact the pub has been relatively quiet and not consistently loud, although that is mainly to do with the weather and time of year.

However this is more about the anti social behaviour that seems to be a regular occurrence.

For good Friday the police were called to a fight that happened and we have ring camera footage of the guy screaming and asking for a one on one fight with a glass bottle behind his back. (Video below) this is just outside our house and below where our children sleep.

Today at 430pm there was another fight and glass smashed outside the pub. My children were playing in the garden and ran in upset as they could hear the screaming and swearing and glass smashing.

The pub is far away from the "Family" pub it is advertised as. At a push it's mainly young men and underage drinkers who gather there and stay outside and scream and shout and fight until the early hours.

The pub is a drag on our community there is nothing community about it and in fact causes some of our older neighbours to be anxious when there is late night openings and fights and screaming.

I find it unacceptable it's allowed to be open till 2am and this recent fight that scared my children whilst they were playing in their own garden on a Saturday afternoon has pushed me over the edge.

Please can someone look into the anti social aspect and remind the pub that it has a duty of care under license conditions to follow.

I can only imagine as they have extended their beer garden into their car park again the level of noise will increase along with the good weather.

Please can you advise back what action if any is being taken by the council to help this matter as I'm not the only resident complaining.


Thank you for all your help in the previous matter I did appreciate your update and contact and for the time it did seem to sort of work and sorry to be back in contact again.

Thanks Jen

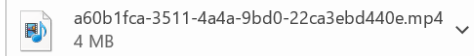
Sent from my iPhone




[Suat] The Garrick, Urmston



moorse moore
To  Licensing

SRU'S



  Reply  Reply All  Forward 

Tue 01/08/2023 20:49

Hello,

I need to raise this with you....

Can you advise if this is normal for this pub? TVs outside, loud music at weekends, rude and aggressive landlady

It can be heard for miles! And we live some some distance away

More can be found on their socials!

Thank you

A concerned local resident

[Sent from Yahoo Mail for iPhone](#)

Garricks Head Urmston Moorside Road



Jennifer Nolan

To Licensing; Belfield, Peter;

SRU'S



Reply Reply All Forward

Sat 09/09/2023 21:55

Hi

Can someone please explain how this is allowed at nearly 10pm.

Not only do they have this really loud coming out of the back, they also have the rugby playing on the outdoor tv in the front so people screaming and shouting.

It's just unacceptable and unfair.

Please can something be done as it's ridiculous the amount this pub is allowed to get away with.

Kind Regards



Jen Whitworth






Sent from my iPhone

Fwd: Garricks Head Urmston Moorside Road



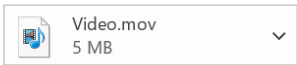
Jennifer Nolan

To  Licensing; 

  Reply  Reply All  Forward 

Sat 09/09/2023 23:49

SRU'S



It's now 23.45 and still this is the level of noise.

Sent from my iPhone

Begin forwarded message:

This page is intentionally left blank

The Licensing Act 2003

Responsible Authority Representation Form

FAO The Licensing Service, Licensing Section, Trafford Town Hall, Talbot Road, Stretford, M32 0TH

| Section 1 - Application Details | |
|--|-----------------|
| <p>I wish to make a representation regarding the application for the review of a premises licence for the following premises:</p> <p>Premises name: Garricks Head</p> <p>Premises name and address: Moorside Road, Urmston, M41 5SH</p> | |
| <p>Type of Application: Application for the Review of a Premises Licence</p> | |
| <p>Application Number (if known):</p> | <p>PL000165</p> |

| Section 2 – Responsible Authority’s Details | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|-------------------------------------|-------------------------|--------------------------|---------------------------|--------------------------|--------------------------|--------------------------|-----------------------------|--------------------------|--------------------------------|--------------------------|---|--------------------------|---|--------------------------|--|--------------------------|---------------------|--------------------------|-------------------------------------|--------------------------|-------|
| <p>Responsible Authority’s Details: Please tick appropriate box:</p> <table border="1"> <tr> <td style="text-align: center;"><input checked="" type="checkbox"/></td> <td>Chief Officer of Police</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Fire and Rescue Authority</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Local Planning Authority</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Health and Safety Authority</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Environmental Health Authority</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Bodies recognised as being responsible for protection of children from harm</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Local Authority Director of Public Health</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Local Weights and Measures Authority (Trading Standards)</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Licensing Authority</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Home Office Immigration Enforcement</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Other</td> </tr> </table> | | <input checked="" type="checkbox"/> | Chief Officer of Police | <input type="checkbox"/> | Fire and Rescue Authority | <input type="checkbox"/> | Local Planning Authority | <input type="checkbox"/> | Health and Safety Authority | <input type="checkbox"/> | Environmental Health Authority | <input type="checkbox"/> | Bodies recognised as being responsible for protection of children from harm | <input type="checkbox"/> | Local Authority Director of Public Health | <input type="checkbox"/> | Local Weights and Measures Authority (Trading Standards) | <input type="checkbox"/> | Licensing Authority | <input type="checkbox"/> | Home Office Immigration Enforcement | <input type="checkbox"/> | Other |
| <input checked="" type="checkbox"/> | Chief Officer of Police | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Fire and Rescue Authority | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Local Planning Authority | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Health and Safety Authority | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Environmental Health Authority | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Bodies recognised as being responsible for protection of children from harm | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Local Authority Director of Public Health | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Local Weights and Measures Authority (Trading Standards) | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Licensing Authority | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Home Office Immigration Enforcement | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | Other | | | | | | | | | | | | | | | | | | | | | | |
| <p>Full name:</p> | <p>John LLOYD</p> | | | | | | | | | | | | | | | | | | | | | | |
| <p>Job Title:</p> | <p>Police Officer</p> | | | | | | | | | | | | | | | | | | | | | | |
| <p>Tele number:</p> | <p>07391860064</p> | | | | | | | | | | | | | | | | | | | | | | |
| <p>Email:</p> | <p>john.lloyd@gmp.police.uk</p> | | | | | | | | | | | | | | | | | | | | | | |

Address:

GMP
Stretford Police Station,
Talbot Road, Stretford.
M32 0XB

Section 3 – Representations

In relation to the review of a premises licence, if the licensing committee are minded to modify the terms of the licence, either immediately or after a period of suspension, we would like to see the conditions outlined in section 3B included on the licence for the reasons outlined in section 3A.

Section 3A – The Licensing Objectives

To prevent
crime and
disorder

Please state your reasons:

A person commits an offence if they sell alcohol to an individual under 18, staff employed to serve at the premises and the Designated Premise Supervisor holder for the venue have a responsibility and obligation to keep within the law and to have systems in place to prevent this from happening.

Proof of age checks being completed would be a reasonable step to establish the individual's age these steps as documented in the evidence pack provided by Trading Standards in August 2022 and December 2022 these checks were not followed and as a direct result of this failure alcohol was served.

The licensing objectives cover both to prevent crime and disorder and the protection of children from harm the direct sales of alcohol to people under 18 fails to follow these objectives.

Public safety

Please state your reasons:

| | |
|----------------------------|-----------------------------------|
| To prevent public nuisance | <i>Please state your reasons:</i> |
|----------------------------|-----------------------------------|

| | |
|--------------------------------------|--|
| The protection of children from harm | <p><i>Please state your reasons:</i></p> <p>Police worked in conjunction with Trading Standards on both operations in August and December 2022 when the direct sale of alcohol was made, of the back of these two breaches its clear a more robust approach to training and support is needed. That two sales occurred within such a short period of time is concerning that appropriate steps failed to prevent this happening again.</p> |
|--------------------------------------|--|

Section 3B – Suggestions/Further information

Please give any suggested conditions that could be added to the licence to remedy the cause of your representations, or other considerations you would like the Licensing Sub-Committee to take into account.

I have reviewed the attached documentation and can confirm the accounts and support the review, these two sales show the premises are not being operated in a manner which is consistent with promoting the licensing objectives.

I confirm that this representation may become a public document

Signed PC John LLOYD 18264

dated 26th October 2023

N.B if you do make a representation you will be expected to attend the Licensing Sub-Committee hearing and any subsequent appeal proceedings.

It is an offence, under section 158 of the Licensing Act 2003, to knowingly or recklessly make a false statement in connection with this representation. This is punishable, on summary conviction, by a fine not exceeding level 5 on the standard scale.

Please return this form along with any additional sheets to: **The Licensing Service, Trafford Council; Trafford Town Hall, Talbot Road, Stretford, Manchester, M32 0HT** or email to licensing@trafford.gov.uk.

This form must be returned within the Statutory Period. Please check with the Licensing Section by emailing licensing@trafford.gov.uk

Representation 1

Representation for Premises license review - PL000165 - Garrick's Head, Moorside Road, Flixton, M41 5SH



Nicholas Williams

To  Licensing

Management

[↩ Reply](#) [↶ Reply All](#) [➔ Forward](#) [⋮](#)

Thu 02/11/2023 13:11

Dear Sir / Madam,

I'm a resident of Brook Road in Urmston near the Garrick's Head pub. I recently became aware of the request to review the premise's license and would like to provide some information about events at the pub and the behaviours of its patrons. I'm not familiar with the license review process, but my partner and I wanted to share some information and report some incidences that may be pertinent to the license review.

While we understand that the Garrick's Head is a pub and certain behaviour can be expected, this is a residential area and we feel that it regularly exceeds what's acceptable, with no effort applied by the pub to try to minimise or even reduce the impact on local residents.

- We have witnessed people urinate publicly in the street outside our house on many, many occasions before returning to the pub (usually on the wall between the pub and number 54). This is especially saddening since one of our elderly neighbours uses that spot as a rest stop several times a week to sit and take a break when walking their dog.
- We have witnessed a group of what appeared to be teenagers hanging out in the car park of the pub, before being picked up past 11pm (in the dark) by others who arrived on motocross bikes with no registration plates, no lights and no helmets for the passengers – the bikes raced off with no regard for other road users, weaving dangerously between parked and oncoming cars, causing those cars to have to stop suddenly to avoid them.
- When the weather was warmer, every weekend and on many weekdays there were patrons of the pub hanging out in the car park near the smoking shelter past midnight, shouting or arguing and using foul language. It has meant that even sleeping on the far side of the house with all the windows closed, on numerous occasions we've been unable to sleep because of the noise and concern for what's happening in the street outside (particularly frustrating on hot summer nights). We submitted noise complaints to the council and were given access to the Noise app which we used, but we've not yet been made aware of the results of that or any action taken.
- Because of this, (and hearing about our neighbours having been harassed by pub patrons outside their own properties) it frequently feels unsafe to even go out of the house to the bins. This side of things is of particular concern to us as we have a young niece who often stays over and the consistency of the foul language being shouted into the street makes it a real worry.
- We have never, not even once seen any action from the pub which shows any consideration of the impact of their patrons' behaviour on residents. When people are outside the pub shouting late into the night, we have not once seen any staff try to move them back inside, or move them on or even just ask them to be quieter.
- On one occasion I had to get out of bed around 11:30pm because the noise from the pub music was penetrating through our whole house and preventing us from sleeping, go into the pub and ask them to close the doors so we could sleep. I was met with complete disinterest from the bar staff who I spoke to. While this is one particular incident, for me it showcases the complete lack of care for local residents.
- I've not been able to find any information on the licensing hours of the Garrick's head, but when planning permission was granted for the newly built houses adjacent to the pub, I thought I had seen that the pub is licensed until 1am on weekends (apologies, I've been unable to find the planning permissions again to check this), but they have advertised on their Facebook page that they've had DJs on until 2am on a number of occasions (e.g. 26th August 2023, 15th December 2022). This seems very late for a residential area.
- Other neighbours have told us they've witnessed drug deals happening with pub customers. We have seen cars park outside, people pop out from the pub, sit in the car for a minute then go back into the pub, leading us to suspect these may also be instances of drug dealing.
- Our neighbours have told us about having similar noise complaints to ours as well as some extremely concerning experiences they have had with the pub, including being threatened by patrons and having them come round to their house and banging on the windows at night while shouting abuse at them.

Overall, the pub staff are seemingly oblivious to what their patrons are doing in and around their premises, or simply don't care about the impact it's having on local residents and it often makes us feel unsafe on our street.

If possible, we would like to remain anonymous in reporting this, as local residents have been slammed in local newspapers and on social media for raising complaints in the past. However, if being anonymous would mean our complaints would not be heard or excluded from the investigation, then we would still like to put them forward.

Kind regards,
Nicholas Williams

Representation 2

From: Emma wrigley [REDACTED]
Date: Fri, Nov 2, 2023 at 23:02 AM
Subject: licence review garricks head PL000165
To: Licensing <licensing@trafford.gov.uk>

To whom it may concern,

I have been worried about the licensing of the garricks head for a while now, since lock down and take over of ownership.

I understand that Dawn, who is the "landlady" may not actually have a licence to sell alcohol as I have been told she has previously lost her licence so now has a business partner who is the licence holder. I really feel this needs investigating as being a licence holder myself I know that the licence holder needs to be a daily part of the running of the business, however he is not.

I own The Gallery on brook road and we have had to increase our security outside as I had an incident with a customer from the garrick who I witnessed clearly doing a drug deal, and because I saw him do this he got out of his car to intimidate me saying he knows where I live and asking if I live alone or not, he then went on to expose himself to me. I did call the police however I didn't want them to go in and arrest him as he would have known it was me and as I have a 3 year old child and I was really scared for our safety.

How don't feel comfortable walking past the pub as last time I did with my 3 year old a man was waiting on the wall waiting on the wall of the garrick and man walked out of the pub and clearly dealt drugs to him on a Sunday afternoon in broad daylight and he didn't even take into consideration my child walking past while he did that.

The drug use in the Garrick is very evident as when you walk past you can clearly see bags disposed of on the floor. In the summer especially around large football games myself and the neighbors witnessed people coming out of the pub to do drugs on the street, when we asked a guy why he was doing it he proceeded to tell us Dawn said she can't do anything about people doing drugs off the premises but if we do it on the street its council land and no one can stop you doing it there. This Dawn clearly encourages punters to take drugs on our doorstep. I do not think it is safe for my son to play out.

The usual kick out time is around 1am and I have witnessed people come out clearly intoxicated and drive off. This is putting the public in danger and as a licence holder this is breaching their licence as the safety of the public is the most important.

My dad passed away in January and in the lead up to his death he was so stressed with the problems we had with the Garrick. One incident before Christmas where a canister blew and was so loud it woke up people at the very end of the road, when we went out (about 11pm) Dawn said in her own words someone could have died, this clearly is putting both her staff and the public in danger.

I have clearly seen underaged people being served as well, which is yet another breach of her licence.

There have been countless incidents of people using my own front door as a toilet as the men's toilets are usually out of use or when busy there's only two toilets and up to 100 customers.

The police presence has had to massively increase due to the violence at the pub, one night I counted 8 police cars there causing a strain on an already struggling force. One incident I heard a commotion at the pub and when I heard people running down the road describing what had happened in the pub, the young girl (looking about 16/17) explained to her friend that a guy had chased a girl into the toilets, beat her up. He left and returned with a large group of men and stabbed someone with a pool cue. I did not witness any police arrive so I feel like this incident was not reported to the police. I am very hesitant to contact the police regarding this pub as I explained my previous encounters with customers knowing where I live and knowing I live alone with my 3 year old.

The pub used to be a lovely hub for the community and quite frankly the new ownership and the people drawn to this drug fueled pub has made me feel unsafe in my own home.

I do apologize for sending this a day past the deadline however I misspelt the email address when I attempted to send it over last night. I really do hope you take my email into consideration as I do feel like if nothing is done about it then it will only be a matter of time before someone is seriously hurt or killed, as I know the previous bar where Dawn was a landlady someone has been stabbed and killed.

Kind regards,

Emma Wrigley



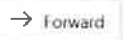

APPENDIX I

The Garricks head Urmston

 Sophie Modlinsky
To: Licensing [redacted]

Management

 Follow up. Completed on 03 November 2023.
You replied to this message on 02/11/2023 14:33.

 Reply  Reply All  Forward 

Thu 02/11/2023 14:26

Good evening,

I would just like to email a review of the Garricks head Urmston.
The Garricks head is a really good family pub we hold all of our events there and go in regularly with our two children. The Garrick is a safe and friendly pub and our children are made to feel very welcomed by all the staff especially by Dawn.
The Garrick hosts a lot of family days and charity events we attend them all, it's nice because they bring the community together.
We have recently tried the new menu and the food is lovely and affordable.
Overall the Garricks head is a great pub and we are very lucky to have it close to our home.


My address [redacted] leyburn avenue [redacted] Urmston, Manchester

Kind regards
Sophie

Letter of Support 2 – email

RE: The Garricks Head, Moorside Road, Urmston

 Jane Molden 
To  Licensing

 Follow up. Completed on 03 November 2023.
You replied to this message on 02/11/2023 14:32

 Garrick letter.docx
14 KB

Dear Sirs





Further to your email, please find attached letter as requested with my personal address on it, being my home address.

I trust this is satisfactory.

Kind regards

Jane Molden
Private Client Team

T 
E 
W | www.mylawmatters.co.uk

 Reply  Reply All  Forward 

Thu 02/11/2023 14:30

Letter of Support 2 – letter

Jane Molden
Walmsley Grove
Urmston
Manchester

Senior Licensing Officer

Place Directorate - Regulatory Services
Trafford Town Hall
Talbot Road
Stretford
M32 0TH

By email only: licensing@trafford.gov.uk

To whom it may concern

Re: The Garricks Head, Moorside Road, Urmston, Manchester

I am writing this letter in relation to the licensing notice for The Garricks Head, Urmston.

I just want to say that the Garricks Head is a great pub which is ran by Dawn Slater, who I have to say has done a really good job in making it the nice family friendly pub that it is. I always feel safe in the Garrick and I am always happy to take my grandchildren as I know there will never be any trouble, and this shows in the fact that at no point do they need to have a door team.

I have also been to a lot of celebration events at the Garrick and Dawn does a lot of fundraisers, raising money for charity and these have always been great and very well organised. I also attended the pub during the months of the pandemic when pubs were allowed

to open again and I have to say every rule was followed and it was ran perfectly, even when there were football matches on and everyone had to remain seated, which Dawn made sure everyone did.

I am also a licensee and I have worked for and with Dawn in the past and I can confirm that Dawn has always followed the licensing law and her staff are all fully trained.

I feel that if the Garrick was to shut or if Dawn was not the licensee it would be a very sad loss to the community and after the pandemic, when so many pubs shut down, it would be a very sad to lose such a great family pub in our area.

Kind regards

Jane Molden


Letter of Support 3

Re: The Garrick



Zainab Abdulkareem

To Licensing

 Follow up. Completed on 03 November 2023.
We removed extra line breaks from this message.



Thu 02/11/2023 14:41

> To whom it may concern,
>
> I have recently discovered that The Garrick is under investigation and may be shut.
>
> Please note that this pub is superb in every way possible, I visit regularly with the family all the way from wilmslow.
>
> It is run by a fantastic woman named Dawn, she is always so welcoming and kind! She ensures our safety and enjoyment every time.
>
> I look to forward to going there for many years to come - it has become somewhat of a family tradition at this point.
>
> Regards
> Zainab Abdulkareem
Parkway
Wilmslow
[Redacted]

Letter of Support 4

Re: Licence Review

 Sharon Taylor <[redacted]>
To: Licensing

Management

 We removed extra line breaks from this message.

As requested

[redacted], Eddisbury Avenue
Flixton
Manchester
[redacted]

Regards
Sharon Taylor Mrs

Sent from my iPhone





> On 2 Nov 2023, at 14:24, Licensing <licensing@trafford.gov.uk> wrote:

>

> Hello,

>

> Apologies for the delay in contacting you. I have received your letter of support. Unfortunately, I will require this to be re-submitted before midnight tonight with your address being included.

 Reply  Reply All  Forward 

Thu 02/11/2023 15:07

> If I do not receive this I will not be able to accept this.
>
> Regards,
> Jade Pickup
> Jade Pickup
> Senior Licensing Officer
> Place Directorate - Regulatory Services Trafford Town Hall Talbot Road
> Stretford
> M32 0TH.
> Telephone: 0161 912 4242
>

> -----Original Message-----

> From: Sharon Taylor <[REDACTED]>
> Sent: 11 October 2023 17:17
> To: Licensing <licensing@trafford.gov.uk>
> Subject: Licence Review
>
> To whom it may concern

> Re: Licence review of Dawn Slater (The Garrick Head)

>
> I am writing to you in light of recently learning that Dawn Slaters licence is appearing before a panel for review and there is a possibility she could lose it .
>
> Whilst I understand that the serving of underage customers is not an issue to be taken lightly, I was incredibly surprised to learn Dawns license could be sent for review. As a frequent customer of the Garrick head I have never known Dawn to be anything but an excellent landlord.
> Under Dawns ownership and management, the pub carries a friendly and safe atmosphere and is a true staple of the urmston community,providing a great environment for families and friends alike.
>
> That licensing Act 2003 provides four main objectives for licensing a premises used to sell or supply alcohol. These being to :
>
> . Prevent crime and disorder
> . Maintain public safety
> .prevent public nuisance
> .protect children from harm
>
> Dawn works tirelessly to ensure that these objectives are achieved on her premises at all times.
>
> Dawn is an exceptional landlord who maintains a safe and welcoming establishment. If she were to lose her license it would be a real shame .

>
> Yours faithfully
>
> Sharon Taylor
>
> Sent from my iPhone
>

5

Letter of Support 5

Re: Garricks head appeal



Luke Dootson
To Licensing

Reply Reply All Forward

Thu 02/11/2023 15:10

Dear Sir/Madam

I was walking down moorside road when I seen a poster appealing for statements against the Garrick and I'm very confused as to why possibly this request would be made?

The Garricks head located near the heart of urmston is a fantastic family run pub with a warm homely vibe that runs live events that many of the community enjoy there evenings in, they have recently got a new chef who is producing some incredible food on there new menu including Sunday roasts that has been increasingly popular. The Garricks head is a pub thriving in difficult Financial Times as people enjoy being in their safe and inviting environment.

Dawn and her staff work tirelessly to ensure customers enjoy socialising in such a enjoyable environment, any action taken towards them, would be taking away the many things people enjoy as aforementioned live events, great food etc, would be devastating to the family run business and the local community. I urge for no action taken against them, presuming this is why you are asking for statements when in my mind this would be extremely difficult to do to say the least.

Your sincerely

Luke dootson

Rydal Avenue
Urmston
Manchester



Letter of Support 6

Garrick's Head



Matthew Partridge
To Licensing



Reply Reply All Forward ...
Wed 10/10/2023 17:38

You replied to this message on 02/11/2023 14:21

Dear Sir/Madam

I am a neighbour of the Garrick's head pub I am shocked to see the pub may be going for licensing review. I have lived a few doors down from the pub for 5 years and there is never any trouble. The landlady has turned the pub around. It's a family run pub. They have now introduced food which is amazing. I go in with my children and feel they are always safe. She does lots of family fun days and charity events. She is a real asset to the pub. Through lockdown they really supported the community. I hope this does not go to review as this is the hub of the community.

Kind Regards

Matthew Partridge
moorside road
Urmston
Manchester

Sent from my iPhone



RE Garricks Head Pub



Hotmail

To Licensing



See restaurant info for details from this message.

Reply Reply All Forward ...
Thu 02/11/2023 16:35

To whom it may concern

I am writing this email in regards to the licensing concerns of the Garrick's Head Pub Flixton Not only are me and my family regulars in there and have been for many years but I also work there aswel. I am very surprised over these concerns as the pub is a lovely family friendly pub and Dawn goes above and beyond to make this happen.

She also goes out of her way to make sure all the staff are well looked after and put on appropriate training courses making it a safe and great working environment.

I myself certainly wouldn't even consider working in an environment if these so called concerns were true let alone take my children in there.

Please feel free to contact me regarding any additional information Thankyou Claire Wilton

Moorside Road

Urmston

Sent from my iPhone

Letter of Support 7

RE: Garrick's Head Review

 Daniel Robe
To: [Redacted]
Licensing
Management

Reply Reply All Forward ...
Thu 02/11/2023 15:19

Dear Sir,

I have seen a notice outside the Garrick's Head with regards to a licensing review.

I am very surprised to see this.

I have been going in this pub for the last 10 years. I have to say since Dawn Slater the landlady took over it is a different pub. It really is the hub of the community. She puts on some great fundraisers and has helped local businesses do stalls at the fayres. She is always looking to do stuff to support others.

If it's a really busy event she will have a door team to make sure customers and staff are safe and looked after. It is a real family friendly pub. She is working with the children always has colouring books for them to play with and has introduced food now which is a great addition to the pub. She is constantly on the ball at weekends when she has entertainment on she is always in and out making sure it's not loud as she is always aware of keeping the neighbours happy.

The pub has a great atmosphere and is welcoming and safe. This pub would not be the same without Dawn as everyone who comes in has the up most respect for her.

It doesn't make sense that it might go to review with what's going on in other pubs locally and nothing has happened to them.

I hope this email supports her case as we wouldn't want a new landlord coming in and raising all the hard work she has put in over the last few years.

I have enclosed my address however I feel this is very personal and I don't see the reason why you would need it.

Yours sincerely


Daniel Robe
11 Fox Lane East
Parrington
Manchester

Sent from Yahoo Mail on Android

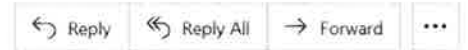
Letter of Support 8

Re:



Stafford Shillito
To Licensing

Management



Thu 02/11/2023 15:24

To whom it may concern. Please find my address below

■ Etherley Close

Irlam

Manchester
■

Many Thanks

On Thu, 2 Nov 2023, 14:23 Licensing, <licensing@trafford.gov.uk> wrote:

Hello,

Apologies for the delay in contacting you. I have received your letter of support. Unfortunately, I will require this to be re-submitted before midnight tonight with your address being included.

If I do not receive this I will not be able to accept this.

Regards,

Jade Pickup

Jade Pickup

Senior Licensing Officer

Place Directorate - Regulatory Services

Trafford Town Hall
Talbot Road
Stretford
M32 0TH.

Telephone: 0161 912 4242

From: Stafford Shillito <[REDACTED]>
Sent: 12 October 2023 14:13
To: Licensing <licensing@trafford.gov.uk>
Subject:

Dear sir,

I have seen the notice outside of the garricks head saying the license might be going to a review on the grounds of protection from children from harm

I'm flabbergasted at this notice

Dawn slater the landlady runs a very tight ship

I have personally seen Staff and Dawn herself refuse people being served if they dont have ther identification or they are underage

There is never trouble in the pub as all the clientel have the upmost respect for her

She has totally turned the pub around it is the heart of the community, she does a lot of family fun days and charity events and supports all the local businesses

Its family run pub with lots going on

Just a shame the bands cant play the sound that they should as Dawn is always consious of the neighbours being disturbed

On very busy days she has extra staff and sometimes a door team to make sure her staff and customers are safe

I hope my comments are taken into consideration when this goes tona review

Yours Sincerley

Stafford Shillito

Letter of Support 10

Garrick's head



Thu 02/11/2023 16:51

I'm very disappointed to see the Garricks head might be going to a licensing review.
I have drank in this pub for many years and I have to say it's the best it's ever been. The landlady has been brilliant turning it around.
It's the hub of the community where everyone meets up.
Dawn does lots of fundraising events and family fun days. I take my kids to all these as it's a safe and friendly atmosphere. Nothing is to much trouble.
The staff are very polite an well trained. Everyone is on the ball.
There is never any trouble at these premises.
I have also seen her walking round the premises outside making sure it is quiet and people are behaving there selves.
She supports local businesses like doing stalls and never charges them she just wants them to do well.
As a landlady we couldn't ask for anyone better to run the pub.
I hope this email makes you rethink sending the licence to review. There will be a lot of in happy people.

Kind regards
Dominic Porter
[Redacted] Castlewood road
Salford
[Redacted]

Letter of Support 11

Re: Licensing



The Smith Family <[redacted]>

To: Licensing

Management

[redacted] Cross Lane East n [redacted]

Dear sir
I am writing with regards to The Garricks Head licensing review.

This is a very well run pub
The landlady follows all the licensing objectives .

There are plenty of signs around the pub advertising the challenge 25 I have personally seen the landlady and staff challenge staff and ask for identification.

Children are always welcome in the pub.

There is never any trouble in the pub. On busy occasions the land lady puts door supervisors on to control the crowd.

There are also signs asking for customers to be quiet when leaving or being outside

I can honestly not fault this pub the way it is run.

There are many pubs within the area that don't follow any guidelines this review feels very unfair.

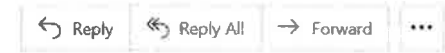
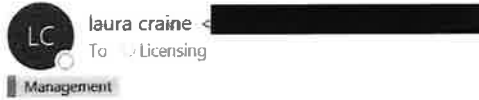
I hope this email is put forward before going to review
Regards Sophia

Reply Reply All Forward ...

Thu 02/11/2023 17:12

Letter of Support 12

Re: Garrick pub



Thu 02/11/2023 17:28

Hi there.

I am writing this email to share my concern over the negative feedback I have heard over the Garricks head pub in Flixton.

I have been to this pub many times with my family and friends and has always been the best friendly, fun and safe environment with zero amount of trouble.

The landlady and staff always go above and beyond to make sure the experience had in the pub is always 10/10 wether that's drinks out with friends or a meal with family & children. I have always been made to feel safe and thoroughly enjoy being in a lovely family friendly environment.

I really hope that you read and take my email seriously and into consideration as it would be a great shame to lose a great asset to the Urmston community.

Thanks

Laura.

Chapel Grove, Urmston, Manchester

Letter of Support 13

Re: The Garricks head



John Moore

To: Licensing

Management

Reply Reply All Forward

Thu 02/11/2023 17:32

sir,

I am writing with reference to the [review.at](#) the Garricks Head pub

I dont understand how this license may go to a reivew

I have drank in this pub for the past 10 years The present landlady runs the establishment very well.

There is zero trouble They follow the challenge 25 and are extemely strict on the matter.

Its a family run pub with a friendly atmosphere .

I hope you take this email into consideration when it goes before the panel.

It would be a great loss if anything was to change

Regards

J Moore

valley road South urmston

Letter of Support 14

Fwd: The Garricks Head, Urmston

 Estelle wright <[redacted]>
To: Licensing
Management

Reply Reply All Forward ...
Thu 02/11/2023 18:22

Dear Madam/Sir,

I am writing to let you know how shocked I am to see the posters outside The Garrick's Head regarding complaints. I go in regularly with my elderly father who really enjoys the food and a bit of banter with the regular customers. The staff and the clientele are always happy to serve with a smile. All I can say is what a great family friendly pub this pub is. My family and I have been in several times the last few months and can honestly say how well run it has been and how friendly the staff and landlady are. The bar staff are very conscientious when serving alcohol and monitor ages of people who look young. I have seen the bar staff refuse alcohol to a couple of people over recent months. The pub is a great social place for adults and also to take children to when the landlady puts on special events for them. It will be a real loss for the community if there were any changes made.

Kind regards

Miss Estelle Wright
[redacted] Dunster Dr
Flixton
Manchester
[redacted]

Letter of Support 15

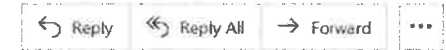
The Garrick head review



Sean Savage
To: Licensing

Management

We removed extra line breaks from this message.



Thu 02/11/2023 18:25

Sean savage

■ Milford ave

Urmston

■

Dear sir,

I am writing with reference to the garricks head licensing review.

I am very surprised at this as that pub is fantastic.

The landlady is very on the ball.

She makes sure it is a safe environment and on busy occasions she puts on extra staff and doorteam.

The staff are very well trained in all aspects.

They follow the challenge 25 which I have seen all staff following this The pub is the hub of the community where all family and friends meet up I would hope That email will be taken into account at the review Yours sincerely Sean savage Sent from my iPhone





Letter of Support 16

The garricks head review

 helen <[redacted]>
To: Licensing

Management

 We removed extra line breaks from this message.

 Reply  Reply All  Forward 

Thu 02/11/2023 20:01

Dear sir

I am writing with reference to the garricks head review.

I am shocked that this may happen.

I work at The Garricks Head pub.

I am fully trained in all areas. We have to sit all cpl exams and tests prior to being employed by Dawn Slater the landlady.

We have on going training. We follow the challenge 25 Dawn is constantly supporting us to do this.

We have constant reminders on the works WhatsApp group regarding identification and staff meetings.

I know the legal requirements.

I feel this is really unfair as my employer she supports all of us constantly.

Dawn is very well respected in the area.

There is never any trouble in the pub. Customers feel safe as well as the staff .

This pub is the hub of the community we now serve food so we are getting more families in.

It's a family run pub with a great atmosphere.

Please will you put this email into consideration when it goes to the panel Kind regards Helen Jones

 Norfolk gardens

Flixton



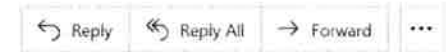
Letter of Support 17

Re: Garrick



Emma Gearey
To: Licensing

We removed extra line breaks from this message.



Thu 02/11/2023 2:3:16

Dear receiver,

I just wanted to send an email regarding the Garrick pub. I am aware it is being investigated at the moment. I want to voice how amazing, inclusive and family oriented this pub is. It regularly hosts family Saturdays, it has recently started up a suburb menu and is a great place to go with friends for a drink. The owner Dawn is so welcoming and friendly. She also holds the safety of customers and staff as her highest priority. I began coming in here opposed to Urmston centre around a year ago and now I don't go anywhere else. As a teacher I find it a respectable, safe and welcoming place to go.

Kind regards,
Emma Gearey

cornhill road, Urmston,

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